Aranet PRO

USER GUIDE

Applicable for **Aranet PRO 12, Aranet PRO 50, Aranet PRO 100** with firmware starting from v.2.5.17

Document revision v6

TABLE OF CONTENTS

1. INTRODUCTION

Aranet offers environmental monitoring solutions for a variety of businesses. Aranet PRO is an industrial grade environment monitoring solution.

Aranet PRO comes in three variations - Aranet PRO 12, Aranet PRO 50 and Aranet PRO 100.

- Aranet PRO 100 supports up to 100 connected sensors,
- Aranet PRO 50 supports up to 50 connected sensors,
- Aranet PRO 12 supports up to 12 connected sensors.

The base station has exceptional sensitivity and allows placing the sensors within line-of-sight range of at least 3km/1.9mi.

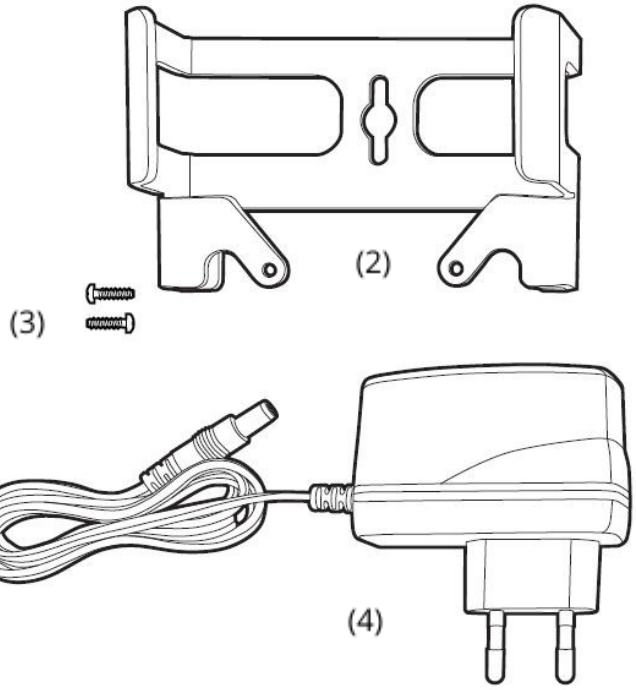
All Aranet PRO base stations include embedded local webserver Aranet SensorHUB. Easy to use interface allows viewing, analyzing and comparing data in real time, setting thresholds for alarms as well as exporting reports. Responsive design of the software adapts to smartphone, tablet or laptop.

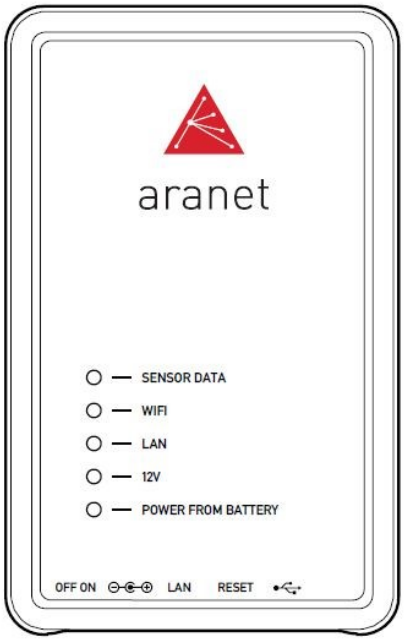
Document describes the functionality of Aranet PRO with firmware version starting v2.5.17.

Visit **www.aranet.com** for more information.

2. ARANET PRO BASE OVERVIEW

What's in the box





(1)

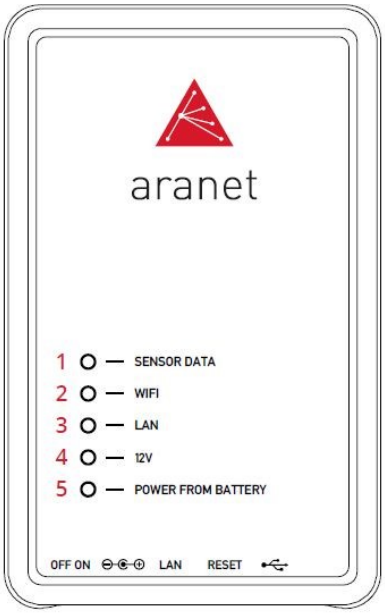
(1) Aranet PRO base station + Aranet SensorHUB software

(2) Aranet PRO base station mount

(3) 2 pcs of W1412 screws

(4) AC power adapter

Aranet PRO indicators



(1) Sensor data indicator LED – flashes amber every time a data packet is received from a sensor.

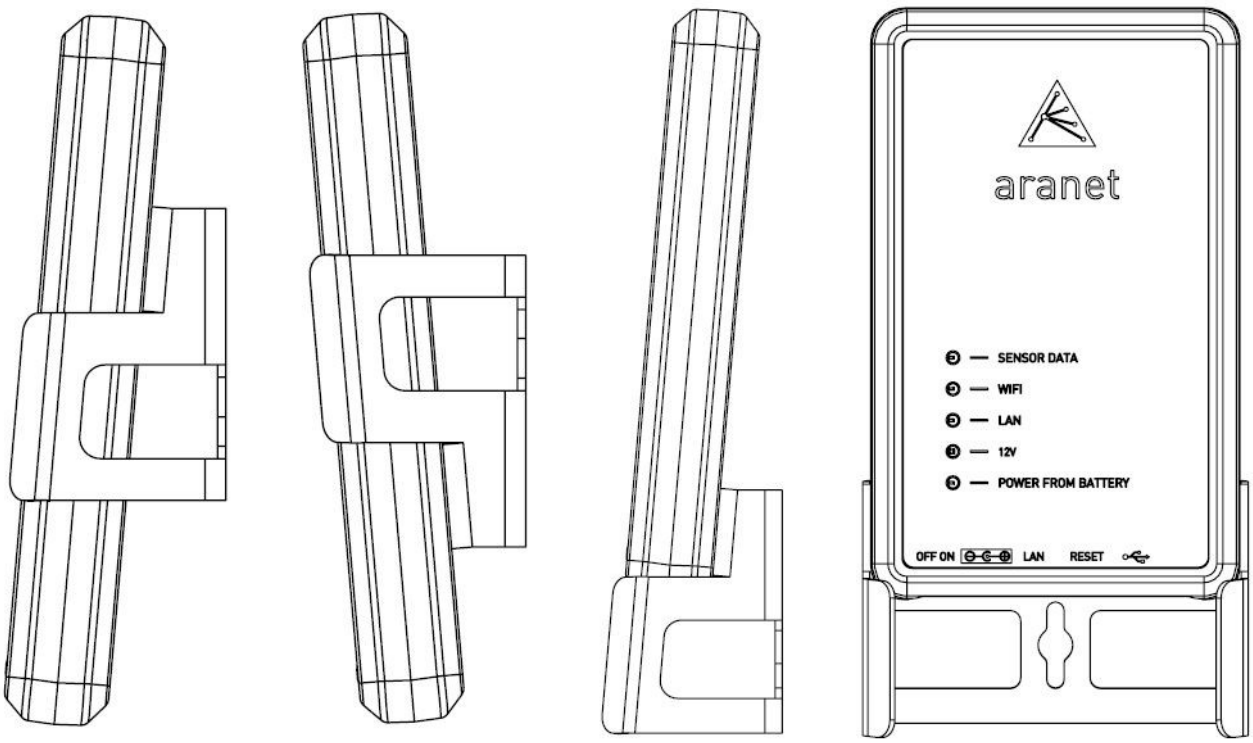
(2) WiFi connection indicator LED – amber light when
Aranet PRO is connected to WiFi or works in Access Point mode

(3) LAN connection indicator LED – amber light when Aranet PRO is connected to LAN connection through an Ethernet cable

(4) 12V power indicator LED – green light when Aranet PRO is connected to 12V power either through a PoE connection or with the included AC power adapter

(5) Battery power indicator LED – red light when Aranet PRO is using built in backup battery power

Aranet PRO mounting



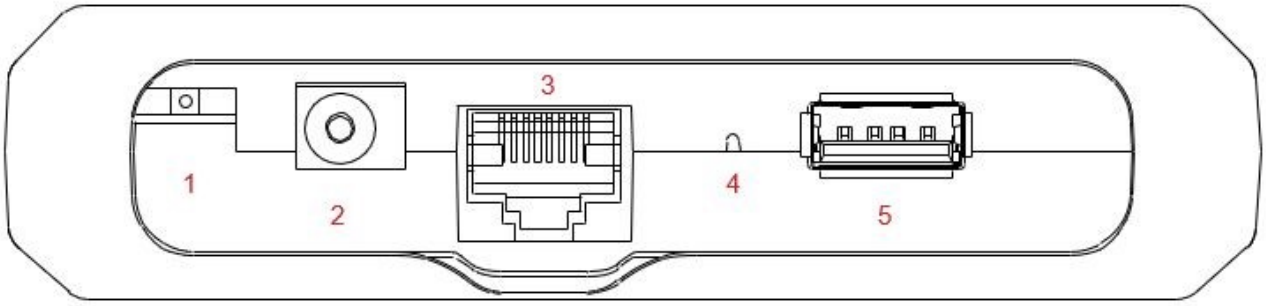
(1) (2) (3)

(1) Base station mount configuration for positioning on vertical surface (e.g. wall).

(2) Base station mount configuration for positioning on vertical surface (e.g. wall).

(3) Base station mount configuration for placement on horizontal surface (e.g. table).

Aranet PRO ports



(1) On-Off switch – switch in the left position means Aranet PRO is turned off, switch in the right position means Aranet PRO is turned on

(2) AC Power port - for using the included AC power adapter to power Aranet PRO

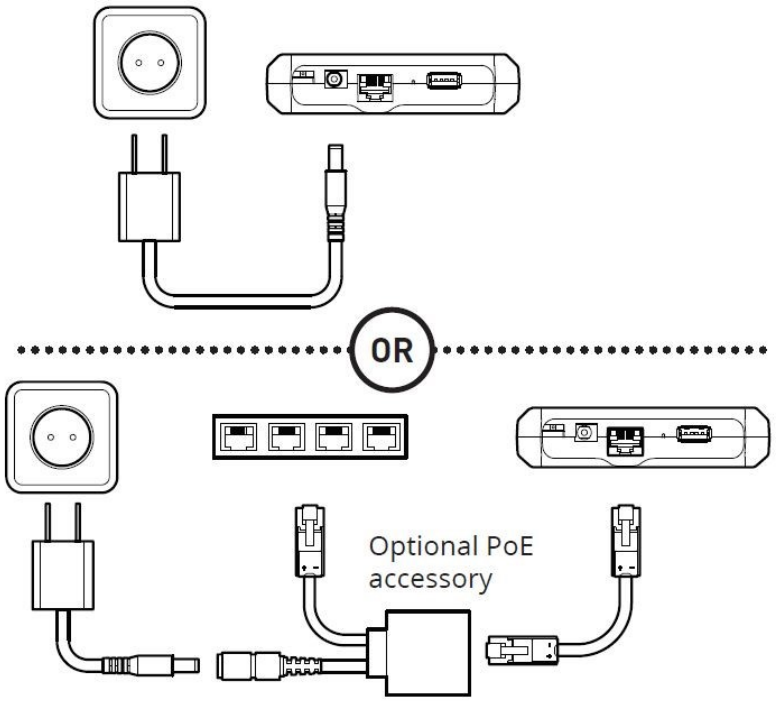
(3) Ethernet port – for LAN connectivity as well as PoE connectivity

(4) Reset button, press and hold for 5 seconds or more and then release the button to reset network settings and password of “root” user account. The reset button is accessed through hole with some thin object like pencil.

(5) USB port – for connecting USB modem to enable SMS notification functionality, and for connecting and configuring Aranet MINI.

Aranet PRO power options

Aranet PRO can be powered with the included power adapter either directly or via the passive Ethernet injector.



3. INTERNAL BATTERY BACKUP

Aranet PRO is supplied with built in battery backup providing up to 30 minutes of power supply in case of main power failure. It is meant only as a backup and allows Aranet PRO to shut down safely. System warning (if enabled) will be issued in case of main power failure and before Aranet PRO switches off completely. Warning will be sent as email and/or SMS to the destination configured by users belonging to the Administrator group.

!WARNING! ARANET PRO BASE STATIONS CONTAIN A LI-ION 14500 PROTECTED TYPE RECHARGEABLE BATTERY AND A CR2032 TYPE BATTERY. RISK OF DAMAGE IF BATTERY IS REPLACED BY AN INCORRECT TYPE. THE USER IS RESPONSIBLE FOR DISPOSAL OF BATTERIES ACCORDING TO THE STATE LEGISLATION.

4. INITIAL SETUP

Initial setup of Aranet PRO

By default, Aranet PRO is configured with built-in WiFi Access Point. This allows for quick and easy access to Aranet PRO using any personal devices like PC, tablet or smartphone.

Initial setup of Aranet PRO using built-in WiFi Access Point

(1) Plug in Aranet PRO into power source using the included AC power adapter and switch it on.

(2) Wait until LED indicators next to “12V” and “WiFi” turn on and wait for another 30 seconds.

(3) Using a smartphone or a PC open its WiFi network settings and find new wireless network access point called “Aranet-******” (for example Aranet-a1d89f). Connect to it.

(4) Open internet browser and type in the URL bar IP address: 192.168.206.100

(5) You should now see the Aranet PRO login screen (refer to chapter “Initial Login” on page 10 of this manual).

Initial setup of Aranet PRO using Ethernet cable

(1) Plug in Aranet PRO into power source using the AC power adapter and plug in the Ethernet cable that connects Aranet PRO and PC. Switch Aranet PRO on.

(2) Wait until LED indicators next to “12V” and “LAN” turn on and wait for another 30 seconds.

(3) Make sure the PC is not connected to any WiFi Internet connections.

(4) For Windows 10, in the Control Panel menu navigate to Control Panel >Network and Internet >Network and Sharing Center.

(5) Click “Change adapter settings”.

(6) Right-click on “Local Area Connection” and click on “Properties”.

(7) Select “Internet Protocol Version 4 (TCP/IPv4)” and click on “Properties”.

(8) Select “Use the following IP Address”, set IP address to 192.168.205.101 and subnet mask to 255.255.255.0, leave rest of the fields blank and press “Save”.

(9) Open the Internet browser and in URL bar type the IP address of Aranet PRO: 192.168.205.100

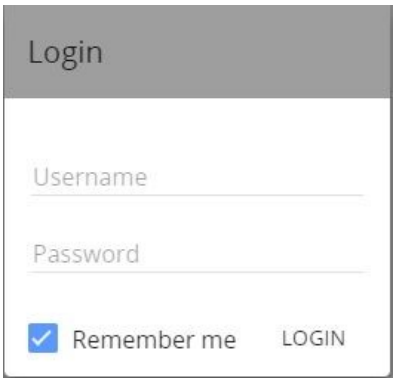
(10) You should now see the Aranet PRO login screen (refer to chapter “**Initial Login**” on page 10 of this manual).

Initial Login

The default user login is:

Username: **root**

Password: **changeme**



!NOTE! Root is an administrator account. For security reasons, we recommend changing the password as soon as possible.

We also recommend creating separate accounts for users as required.

There are two levels (groups) of access - **user** and **administrator**. **User** group accounts have read-only permissions, can only view parameters and can subscribe to notifications. The total account limit is 20 (including **root** account).

After first login, you can change the user, regional, network, and other settings, as well as start pairing the sensors. Refer to chapter “ARANET SENSORHUB OVERVIEW” section **Users** for further information.

Factory reset

It is possible to reset all configuration settings, just a network settings and root password to a factory default. There are following options for factory reset:

(1) Using hardware reset button (refer to chapter Aranet PRO ports). This will reset network settings and root password to default. Measurement data will not be deleted.

(2) If you have access to the Aranet PRO web interface and wish to reset only the network settings to default, use Network reset button that you find under **System, Tools** menu. Root password and measurement data will not be affected.

(3) It is also possible to reset all configuration and paired sensor settings data by using “Full factory reset” button that you find under **System, Tools** menu. Historical measurement data will be restored when re-pairing sensor that was previously connected to the same Aranet PRO.

5. SENSOR PAIRING

Pair sensors to Aranet PRO

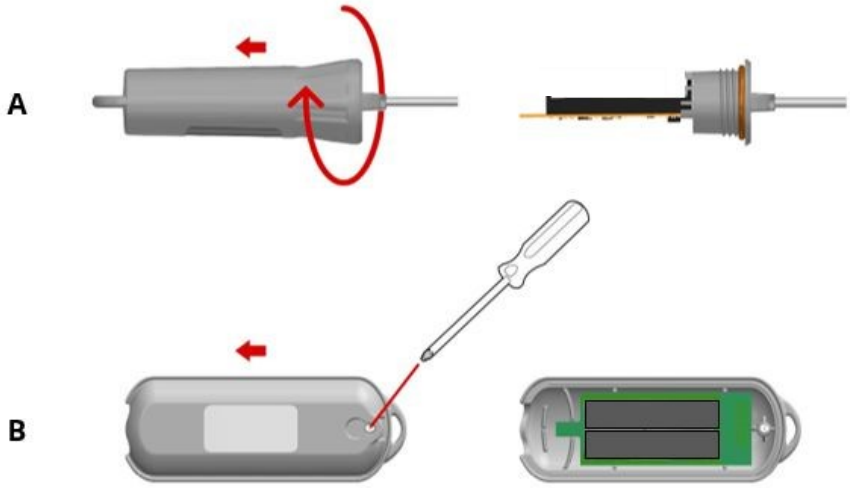
Aranet PRO supports several types of sensors. To connect them to the system the same steps apply for all types of sensors.

Perform the radio channel scan in case you are uncertain about possible interference from other sensor devices using same frequency range that might be installed near to your location. Refer to **System, Radio** menu.

When pairing the sensor, it should be physically located within around 20 meters of Aranet PRO.

(1) Open the battery compartment of sensor, see image below. Once it is opened the battery compartment will be exposed.

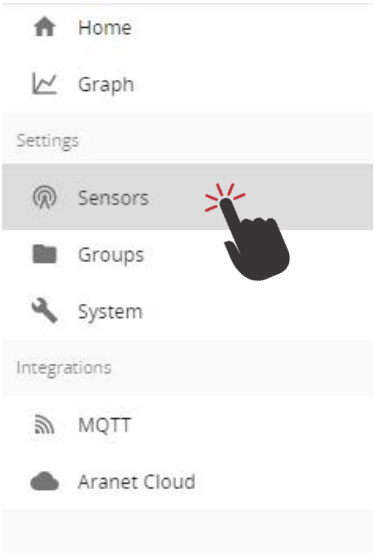
A: While holding with one arm the plastic cup, turn clock-wise the main plastic body of the sensor (do not remove or twist the cable).
B: loosen the screw and open the battery compartment lid.



(2) Log in using an account with administrative rights

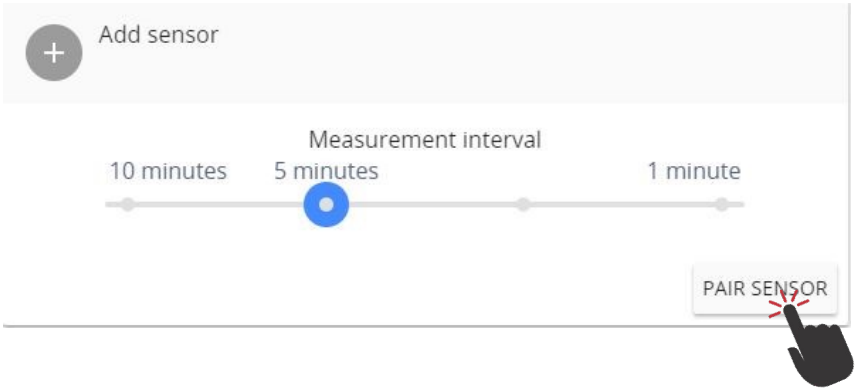
(3) Go to Aranet PRO Main menu section.

(4) Choose “Sensors” menu.



(5) Choose the Measurement interval (10, 5, 2 or 1 minute).

(6) Click “PAIR SENSOR” button to initiate pairing for a sensor.

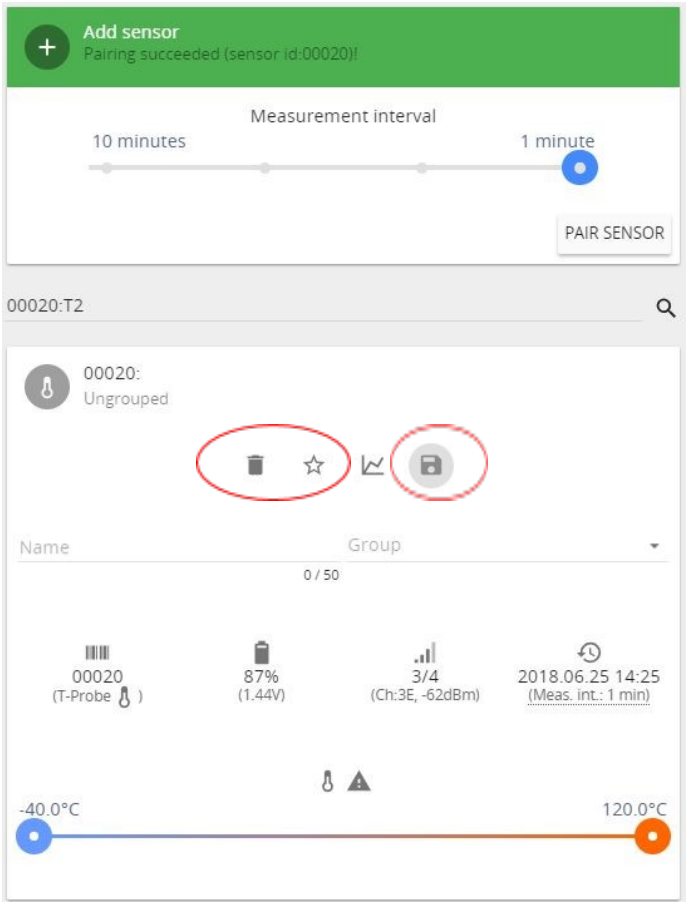


(7) Insert sensor's battery/-ies by observing the correct polarity. Refer to datasheet of respective sensor for information on supported battery types.

(8) Red LED light will flash on the sensor. Three short flashes followed by a long flash will signal a connection failure, the pause between flashes will be the same. In case of successful pairing the long flash will follow immediately after a short flash. Observing the LED light indications can save time while pairing sensors, however, Aranet PRO software will also display a notification about a successful or unsuccessful pairing. In case of unsuccessful pairing, disconnect one battery and repeat from step (6).

(9) After successful pairing, close the battery compartment of sensor.

(10) Now you can rename the sensor, set thresholds for alarms, add it to favorites, etc. After completing your tasks click **Save** button.



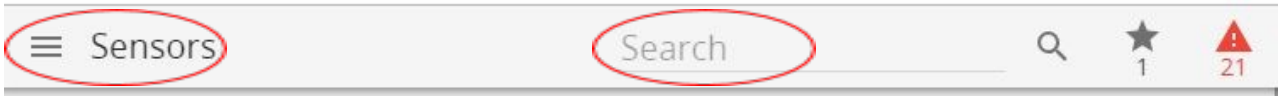
You have now paired a sensor to Aranet PRO and can place it in the desired location.

6. ARANET SENSORHUB OVERVIEW

Main navigation bar

The main navigation bar contains the icon for main menu, indication on which page you are viewing, a search box, favorite and alarm filter icons.

The search box allows you to quickly locate paired sensor or sensor group from any location of the menu page.

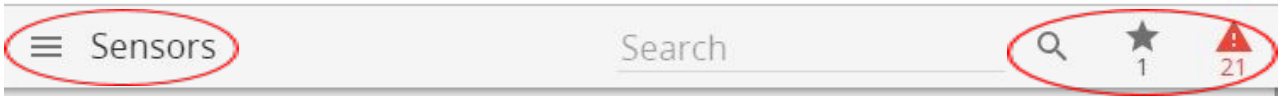


For filtering, type in the Search bar any of following characteristics of sensor you are looking for:

- Name of sensor
- Sensor ID
- Group of sensor

The favorite icon allows you to quickly access all the sensors you have added to your favorite lists. Each user account has its own favorite list.

The alarm icon allows you to quickly see a list of all sensors that have current alarms and may need attention.

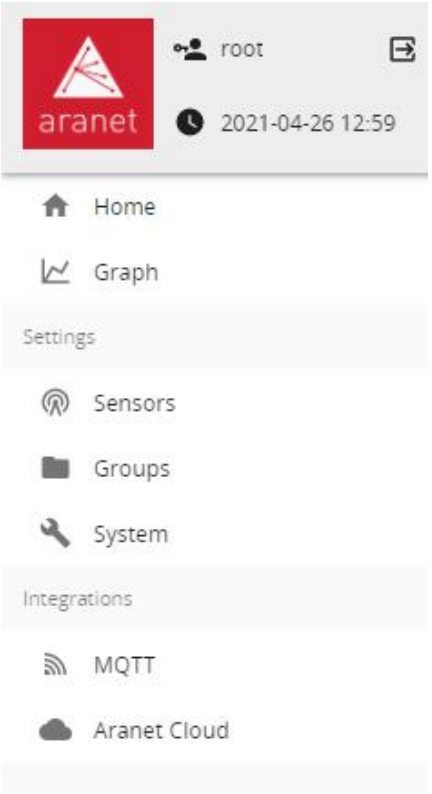


Main menu

Main menu contains following sections - **Home, Graph, Sensors, Groups, System, MQTT, Aranet Cloud**.
From these sections you can navigate to all options of the Aranet PRO software.

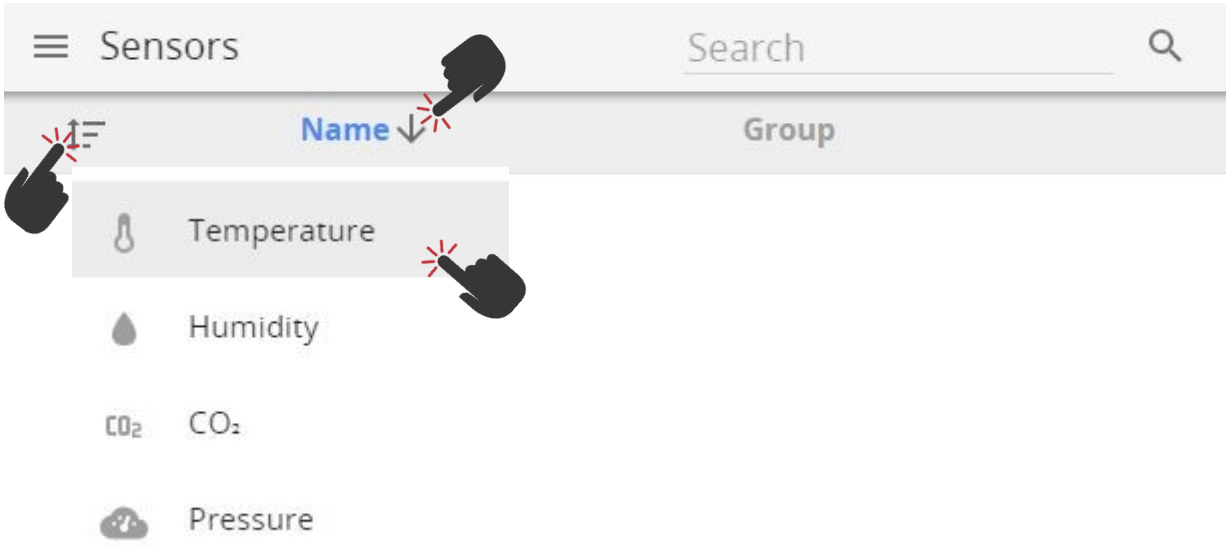
General information about the user login, current device time and date as well as log off option are displayed here. As well for better visibility, you can choose Fullscreen mode.

The “**Home**” menu is the main monitoring page that lists all the added sensors. Sensor information is updated in real time.



It is possible to arrange the sensors by highest or lowest measurement values, by name or by group.

Click on the **Sort** button to open a sub-menu of measurement types. Click on a measurement type to sort by this measurement and hide sensors which do not provide it. Clicking on "**Name**" or "**Group**" will list all sensors.

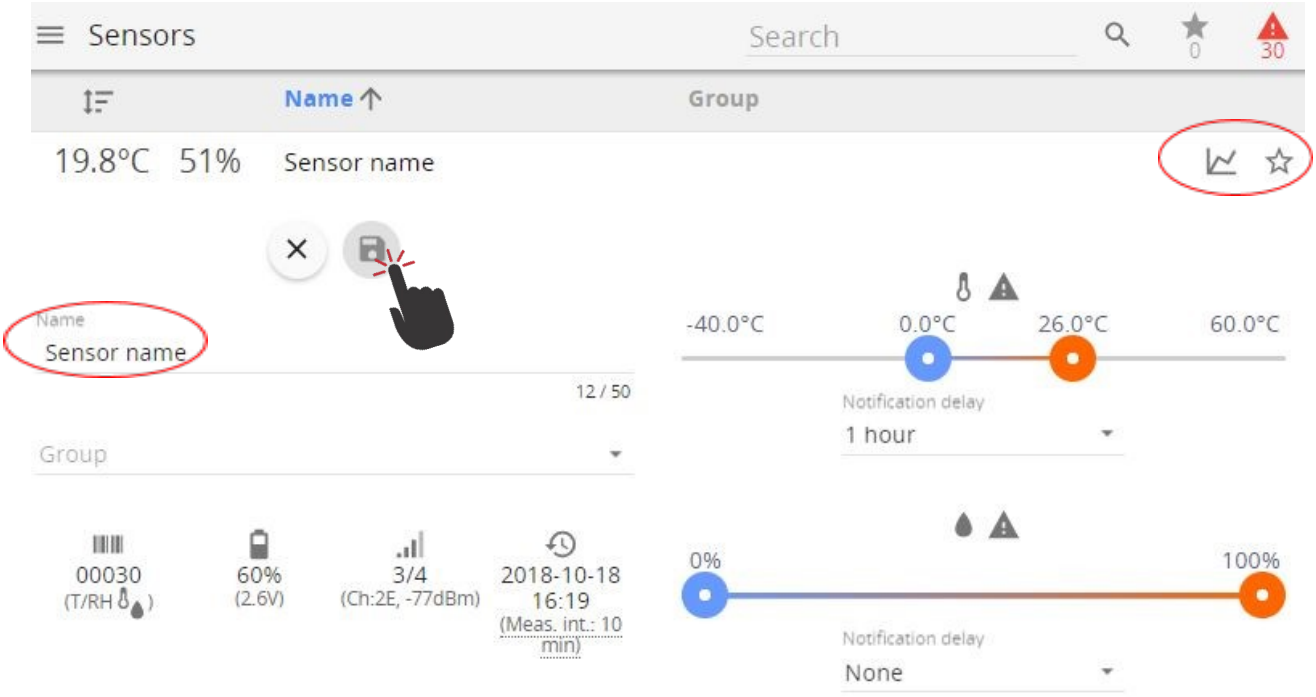


Click on to sort by name or value in descending order. Click on to sort by name or value in ascending order.

By selecting respective sensor, a submenu opens with sensor information (sensor serial number, type, name, group, thresholds, last time data was received, battery level, signal strength).

All changes for sensor settings can be adjusted here. Selecting Graph icon will open Graph screen for respective sensor.

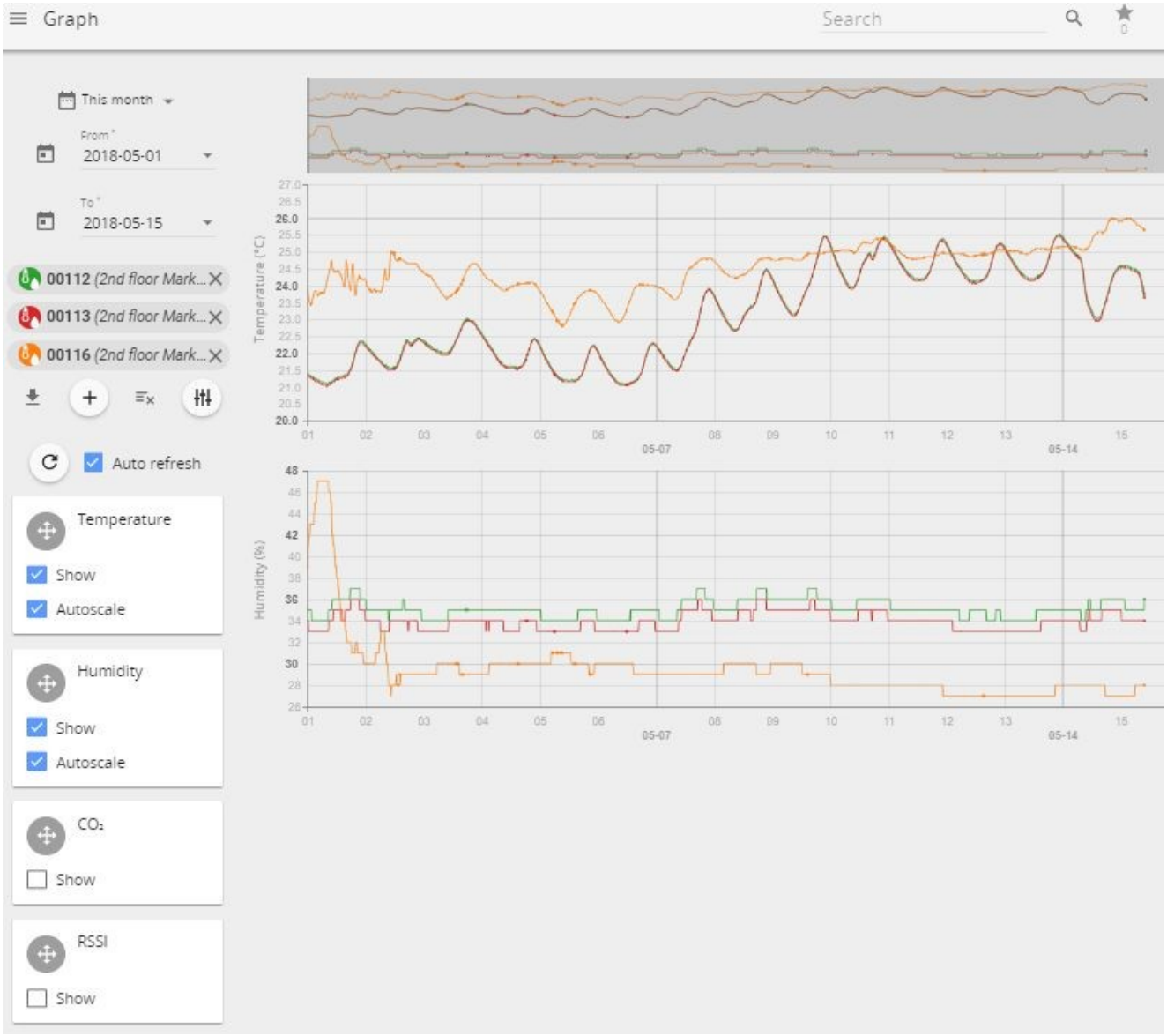
Favorite icon (**Star**) enables a user to add/remove the sensor as a favorite.



Notification delay allows the user to define a delay for the sending of the exceeded threshold alarm notifications. Please refer to **System, Notifications** for further information.

Graphs

Graph screen enables user to view, compare and analyze the data from the sensors. The "**Graph**" page enables user to look at historical data, patterns and changes, as well as compare multiple sensor readings over time to see potential correlations.



(1) By pressing icon  add up to 20 sensors at once for analysis one by one or use icon  to add first 20 sensors at once.

(2) Choose which values to graph depending on the attached sensor and receive as much information as needed.

(3) Set custom time period to look for historic data analysis.

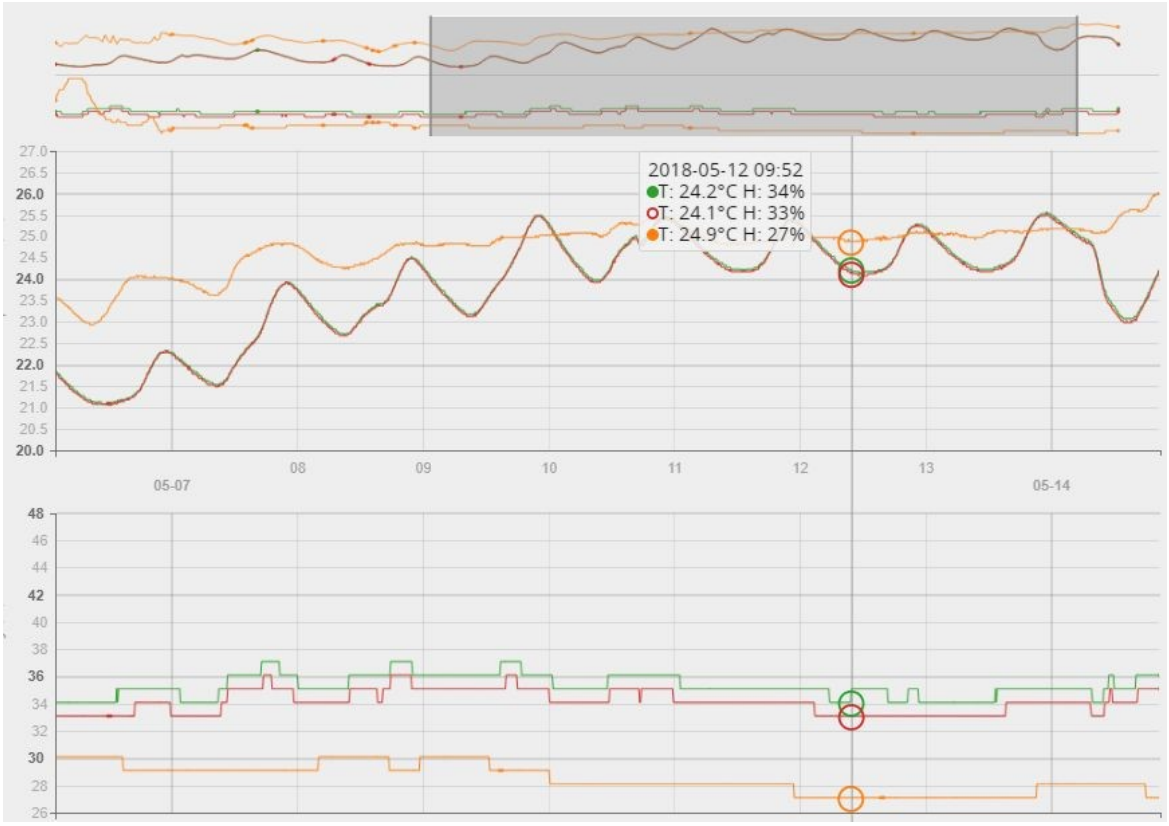
(4) Export data to *.xlsx, .csv, .png* or *.svg* files by using **Download**  button.

Use **Tuning**  button to open a sub-menu allowing user to select or deselect additional parameters to display on graphics (received signal strength level RSSI, battery level, and others).

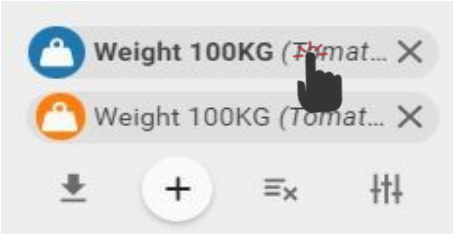
On a computer the timeline zoom-in and zoom-out can be done using mouse scroll wheel while mouse pointer is positioned in the graph area (some application requires holding down the **Control** button (**ctrl**) while scrolling the mouse wheel).

On a smartphone device it is possible to use multi touch and panning function with two fingers for navigation.

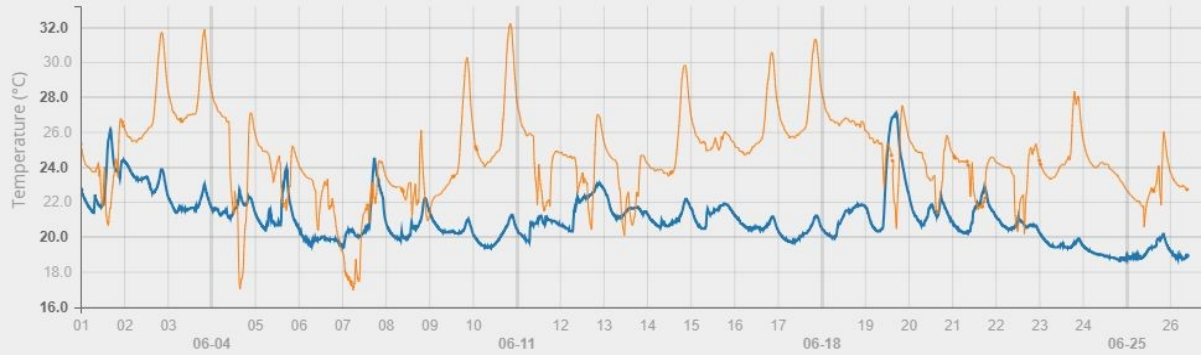
Positioning the cursor on specific point on the graph, detailed information about measurement reading will be displayed.



If you wish to highlight some sensor's data in the graph, click on the sensors name.

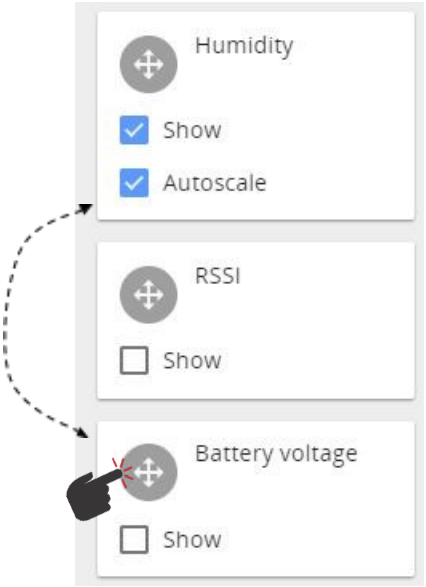


The graph line of the selected sensor will be highlighted in **bold.**



To display the measurement curves with more granularity, untick the **Autoscale** and choose the Min and Max values by moving the slide bars or typing in the required values.

To rearrange the order in which the graphs are displayed, drag the parameter boxes by the **Move** handle. Release it in the desired position.



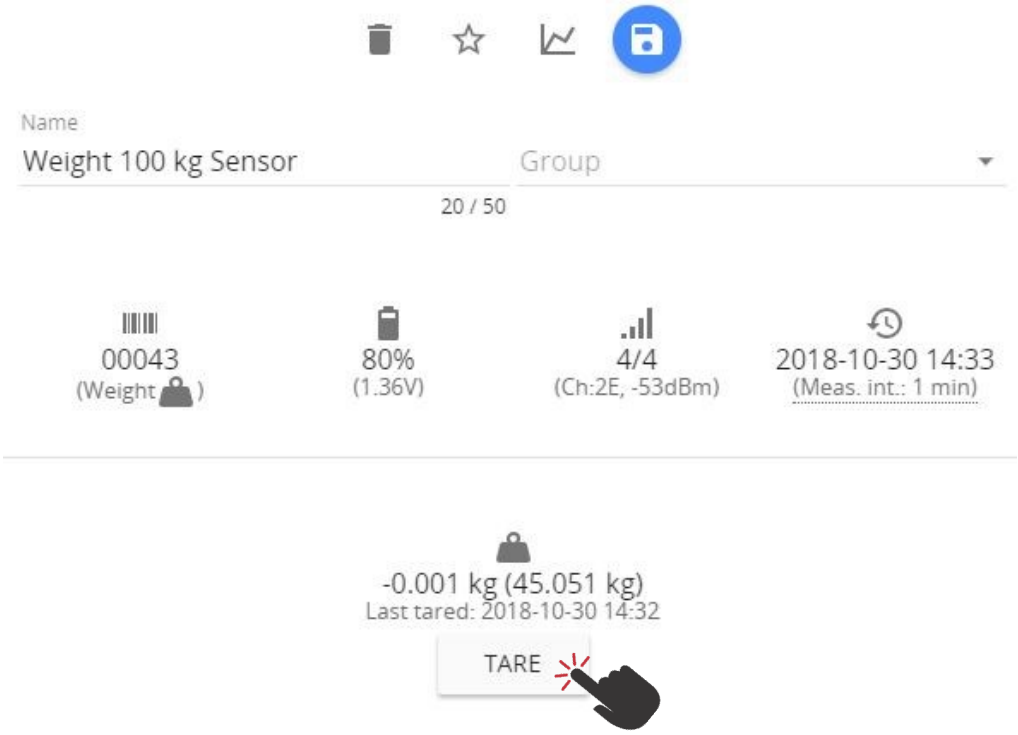
Sensors

Sensors settings is where sensors can be paired and the sensor information, such as group, name and thresholds, can be adjusted ("Sensor pairing" and "Sensor grouping" sections).

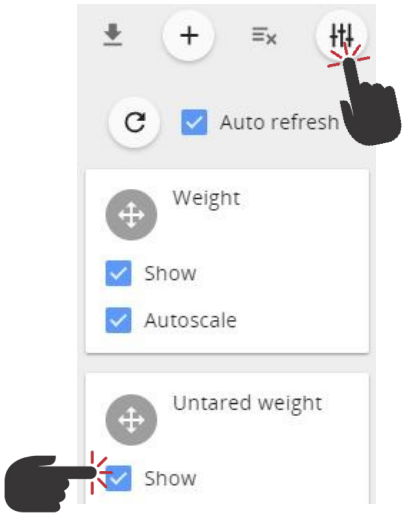
Some parameters are applicable only to specific sensors.

Weight Sensor

To reset the zero offset of weight (tare), click on the **TARE** button. The last measured tared and (untared weight), as well as the date and time of the last tare event will be indicated.

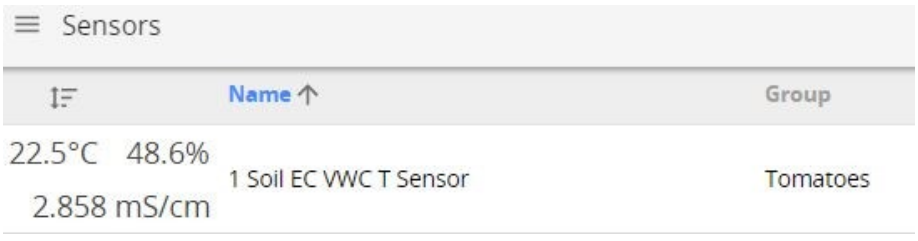


By default, the graph of the **Weight Sensor** will display measurements of a tared weight. To display the untared weight in the graph, click the **Tuning** button and tick the "**Show**" box.



Soil (Substrate) Sensor

The **soil (substrate) Sensor** displays the Temperature, Volumetric Water Content and Pore Water Electrical Conductivity measurement values.

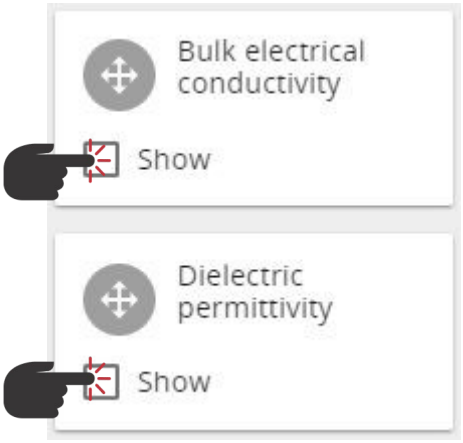


Under the "**Sensors**" menu it is possible to select the calibration of the VWC and EC (pore water) calculation method, by selecting *Topp, Soilless, Mineral Soil* or *Rockwool*. Should you require to modify the calibration curve, change the required calibration values. If any of the preset calibration values are changed, the method type will be change to "*Custom*".

The calibration formula is expressed as a polynomial: $\mathbf{VWC = a + b*\varepsilon + c*\varepsilon^2 + d*\varepsilon^3 + e*\varepsilon^4 + f*\varepsilon^5 + g*\varepsilon^{0.5}}$, where **ε** is the apparent dielectric permittivity.

The graph of soil sensors by default displays Temperature, Volumetric Water Content and Pore Electrical Conductivity.

Use the **Tuning** button, to display the Bulk Electrical Conductivity and dielectric permittivity (ε).



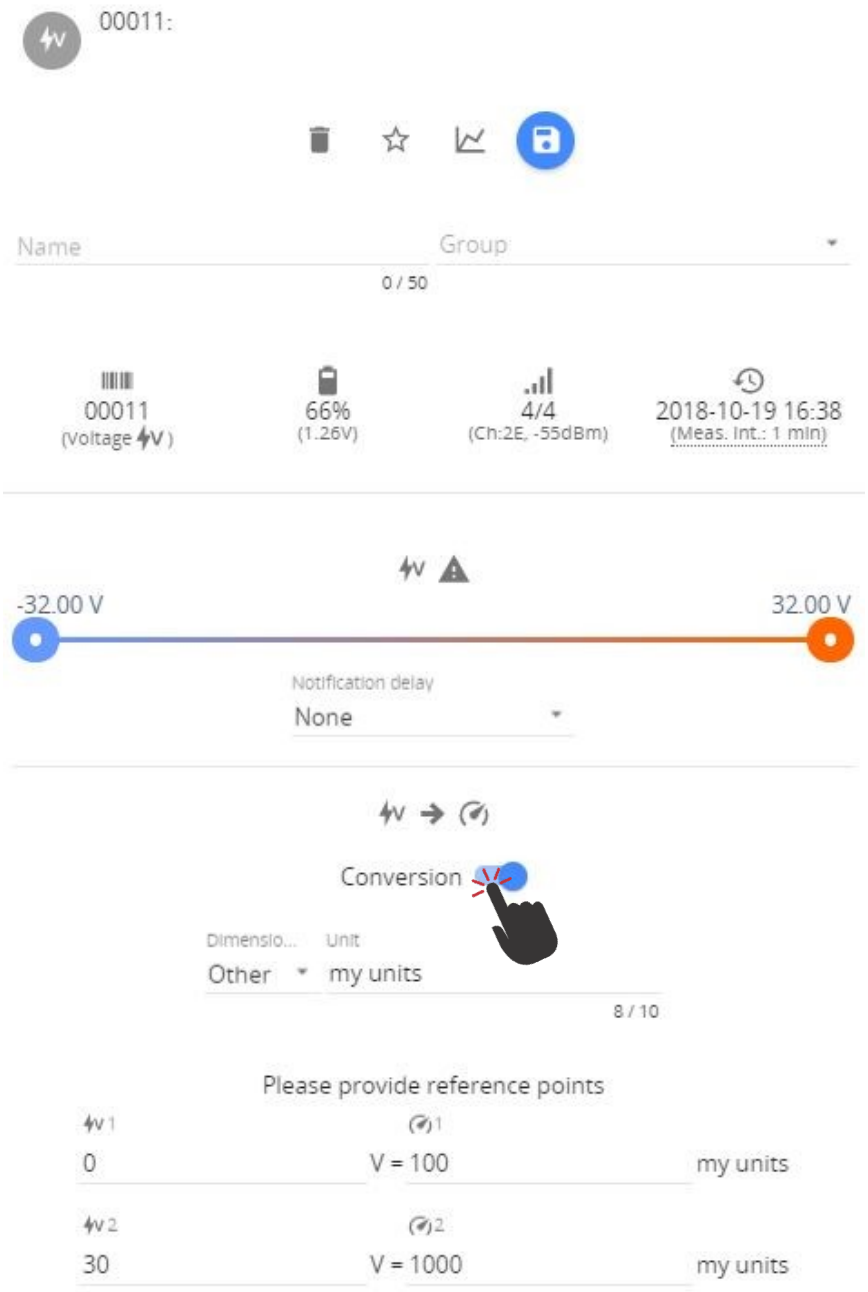
4-20 mA and Voltage Sensors

The **4-20mA Sensor** can be used for current measurements (within a range of 0 - 30 mA) and the **Voltage Sensor** - for voltage measurements (within a range of -32 to +32 VDC).

Under the "**Sensors**" menu, it is possible to enable conversion from *mA/V* to other values depending on transducer type connected to mA/V Sensor.

If required, switch the **Conversion** on, and use the drop-down menu to choose a predefined *Dimension* and *Unit*. If the required *Dimension* or *Unit* is not in the list, choose "*Other*" as the Dimension and input your own measurement unit.

Define the reference values for two measurement points (i.e. sensor's min/max voltage). For example, set 0 V equal to 100 of your units and 32V equal to 1000 of your units. The values will then be linearly calculated according to these two reference points.

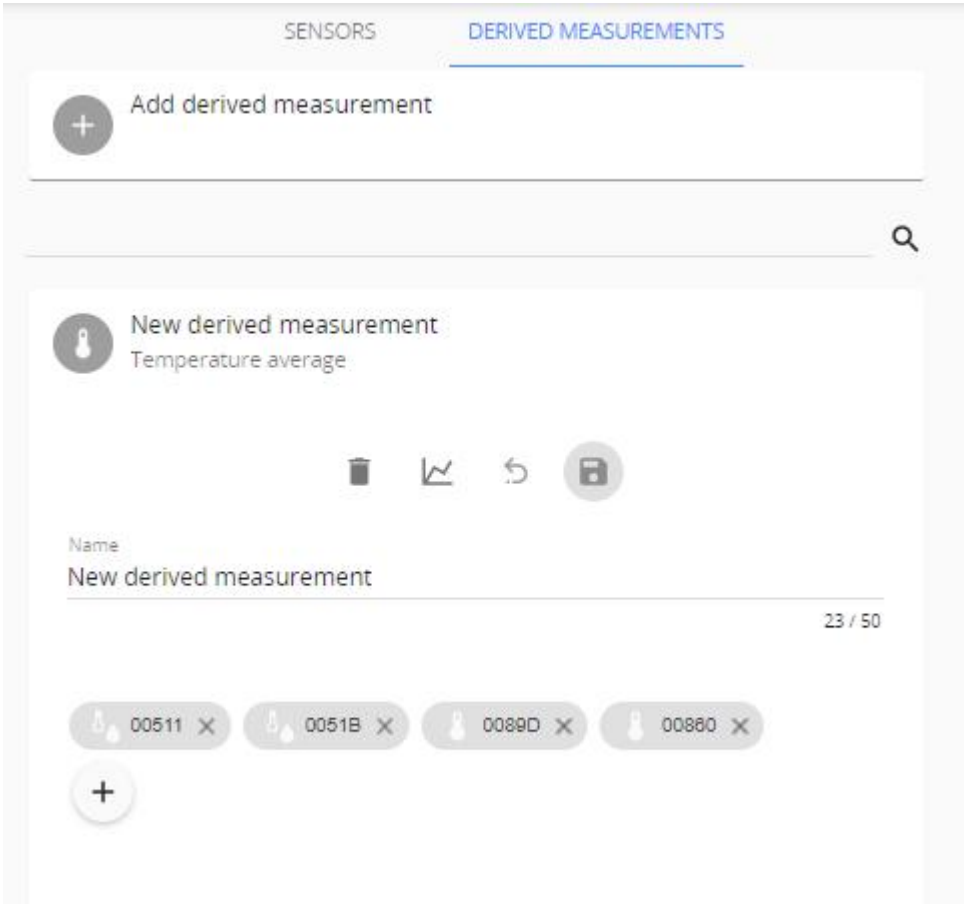


Derived measurements

This section offers creation of **Weight Sum** and **Temperature average** data calculations.

Click icon  to create new data and select needed measurement:

Complete **New derived measurement** creation by Adding needed sensors, input the **Name of measurement** and saving it. Derived measurement behaves as sensor and its data can be manipulated the same way as sensor's data.



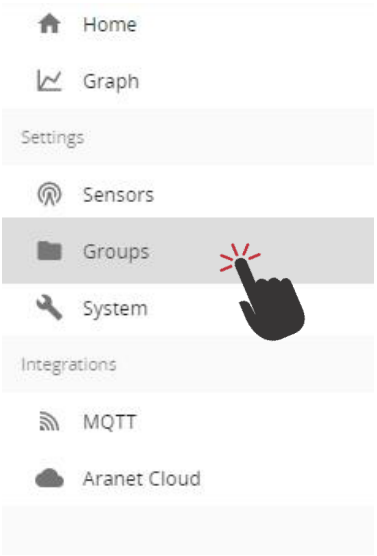
Groups

Aranet SensorHUB allows users to create sensor **groups**, which can be helpful when managing large number of sensors. **Groups** can have names that represent for instance their type, location, room, etc. As well as set alert thresholds and choose different alarm types applicable for whole group. Maximum number of supported groups is 20.

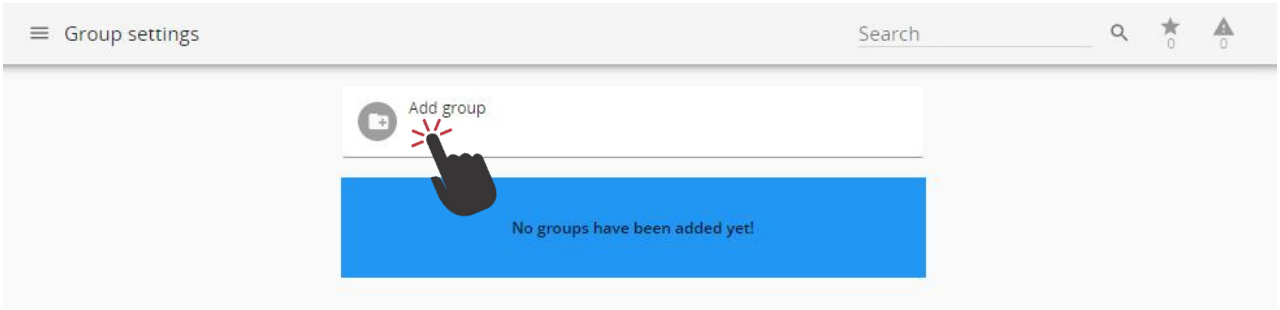
Using groups

(1) You should be logged in using an account with administrative rights.

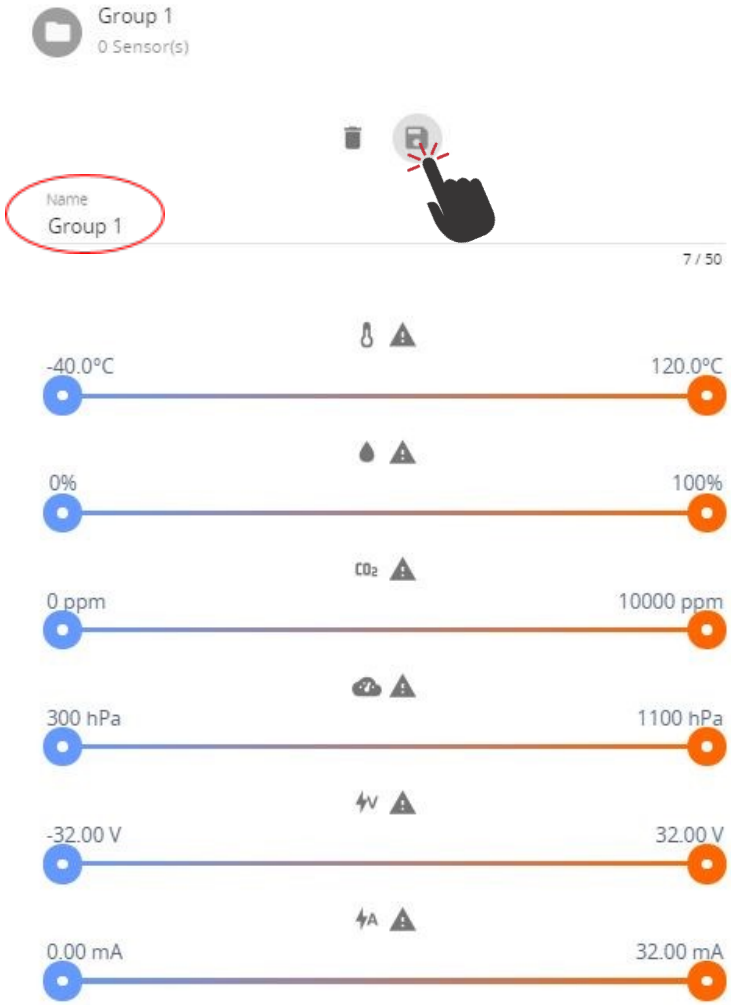
(2) To create a new group, go to Aranet PRO Main menu and choose the "**Groups**" menu.



(3) Click “Add group”.



(4) Now the group can be renamed and thresholds for alarms can be set. These thresholds work for all sensors in the group, unless a sensor is specified to use its own threshold in sensor menu. After editing click the **Save** button.



(5) To add sensors to a group, choose the “**Sensors**” menu and click on the item you would like to add. (Same is possible from main menu “**Home**”)

(6) In sensor options click on the group drop down menu. Choose the group you would like to add this sensor to.

(7) In sensor options it is also possible to toggle between sensor thresholds and group thresholds as preferred, so even grouped sensors can have individual thresholds.

(8) Click the **Save** button to save changes.


00020:
Group 1
Group
Group 1
Name
0 / 50
00020
(T-Probe)
91%
(1.46V)
4/4
(Ch:3E, -53dBm)
2018.06.25 14:46
(Meas. Int.: 10 min)
Group thresholds
-40.0°C
120.0°C

System

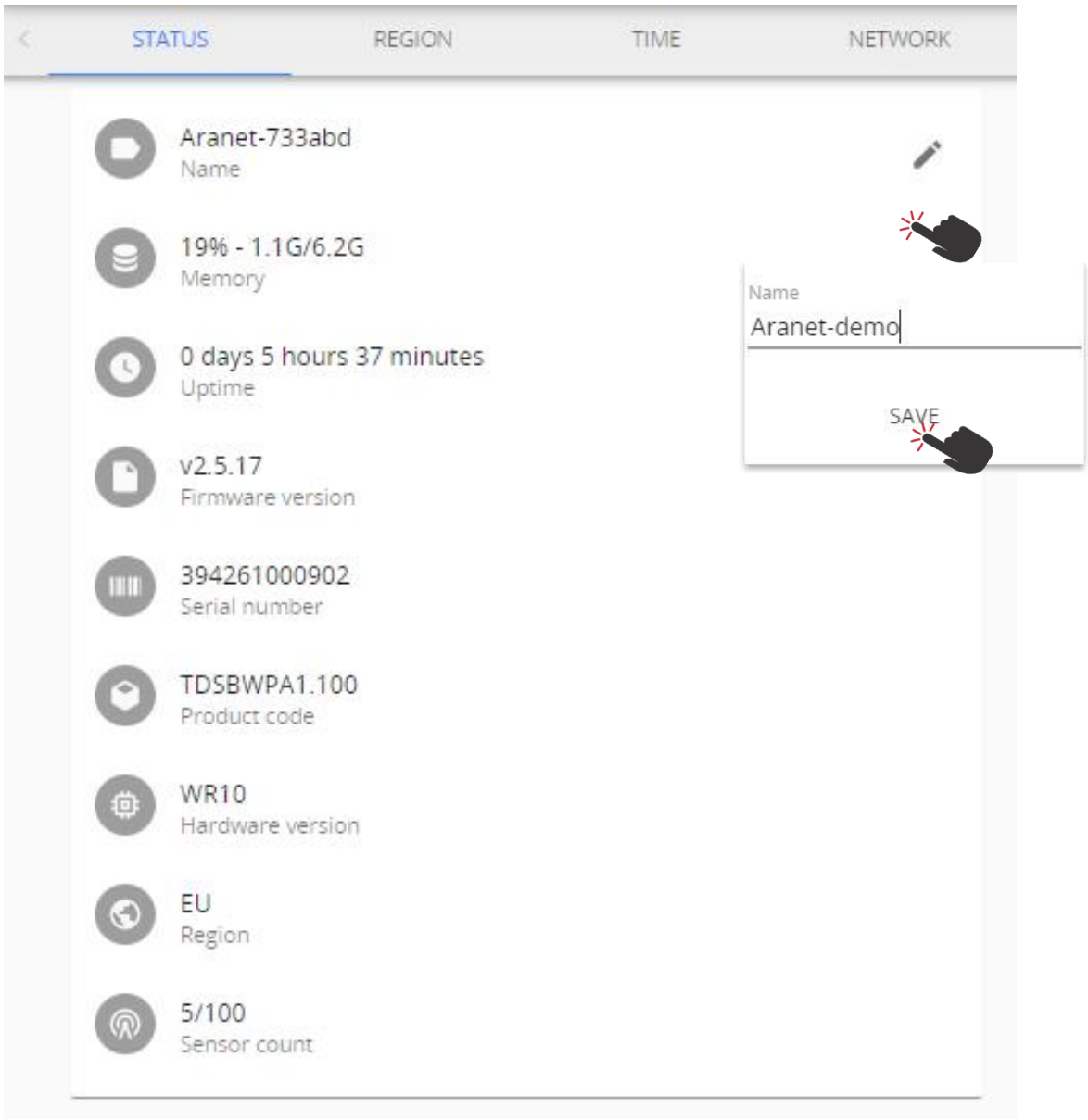
"**System settings**" screen is where you will find critical information and options for your Aranet PRO.

Status menu

The **status** screen is a status information screen that will provide you with information about the Aranet PRO.

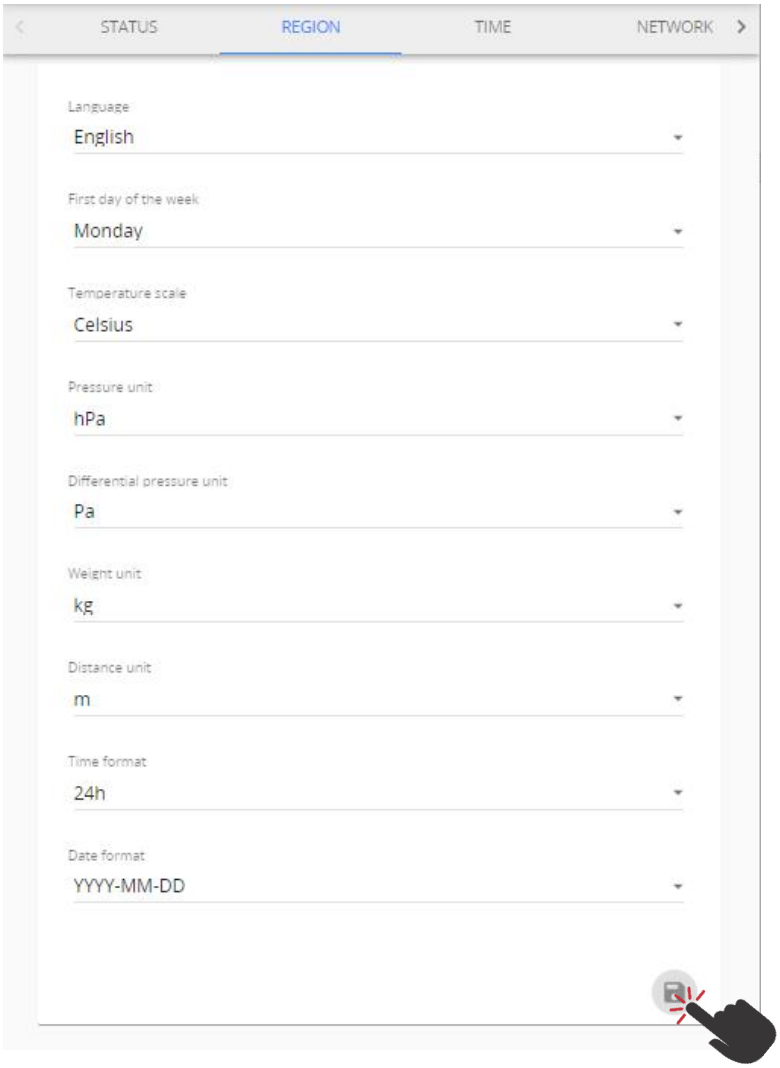
You can change the name of the Aranet PRO device by clicking on the pencil sign and typing in the new name and confirming the change with the **SAVE** button.

Aranet PRO device name will be used in the email notifications for easier identification of which Aranet PRO device is sending the message.



Region menu

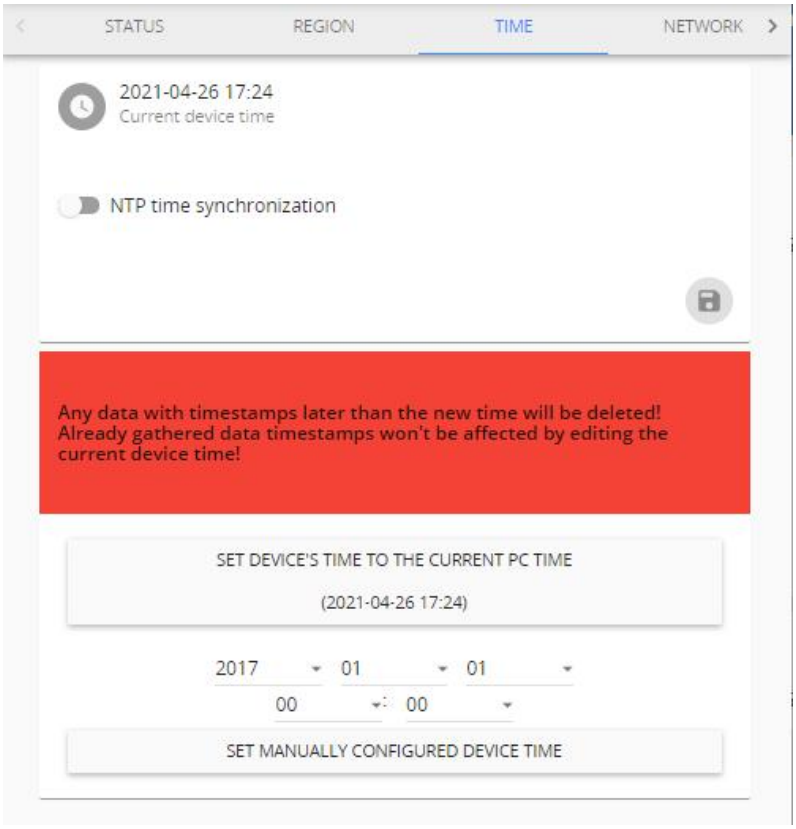
The "**Regional settings**" menu is where the interface of Aranet PRO can be set up with the preferred language, temperature scale and time and date format settings. To enable new settings, apply **Save** button.



Time menu

By default, Aranet PRO uses the local devices time settings, however it is possible to change the time and set it up manually, if it is preferred, as well as to use an NTP server for time synchronization.

NTP time synchronization requires connectivity with Internet (refer to chapter "**Network menu**").



!NOTE! If device time is adjusted backwards, any data previously gathered with a timestamp later than the newly set time will be discarded and permanently lost.

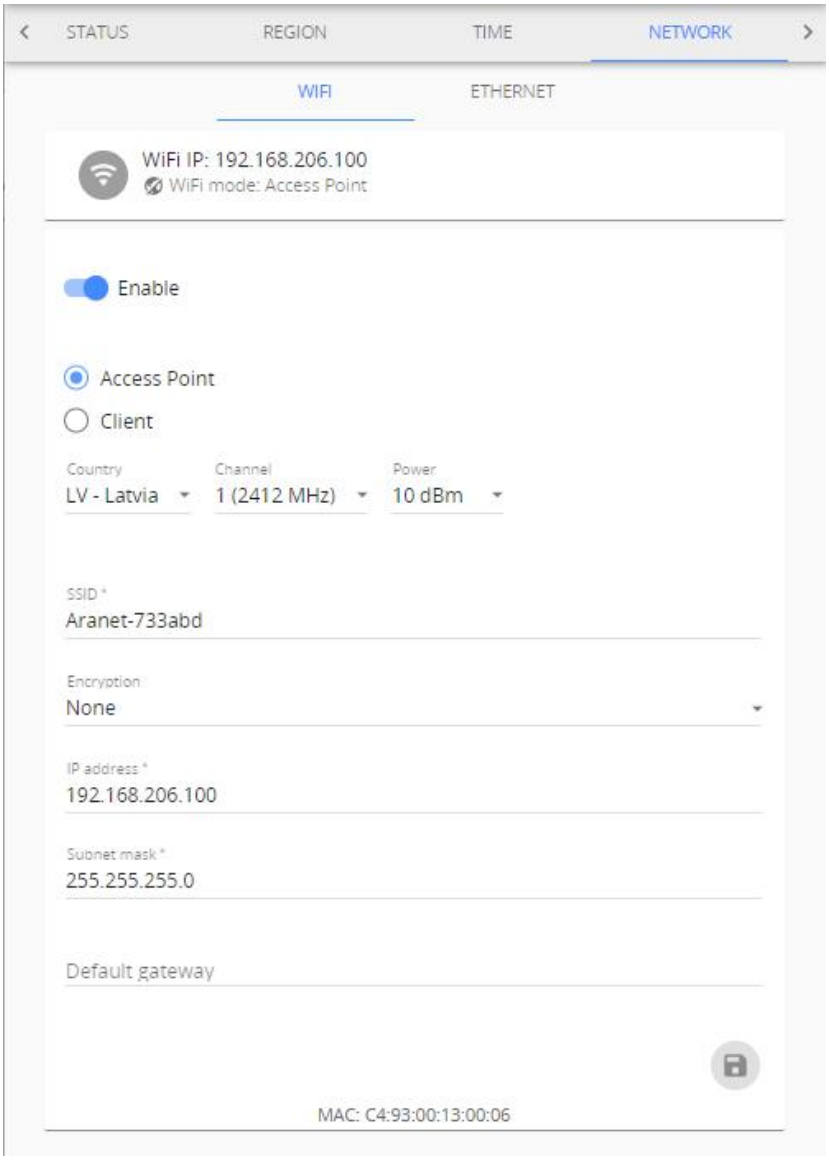
Network menu

The "**Network settings"** menu is where you can configure the connectivity of Aranet PRO. WiFi and Ethernet connectivity is supported for connecting to the internet, however Ethernet connectivity is preferred for stability.

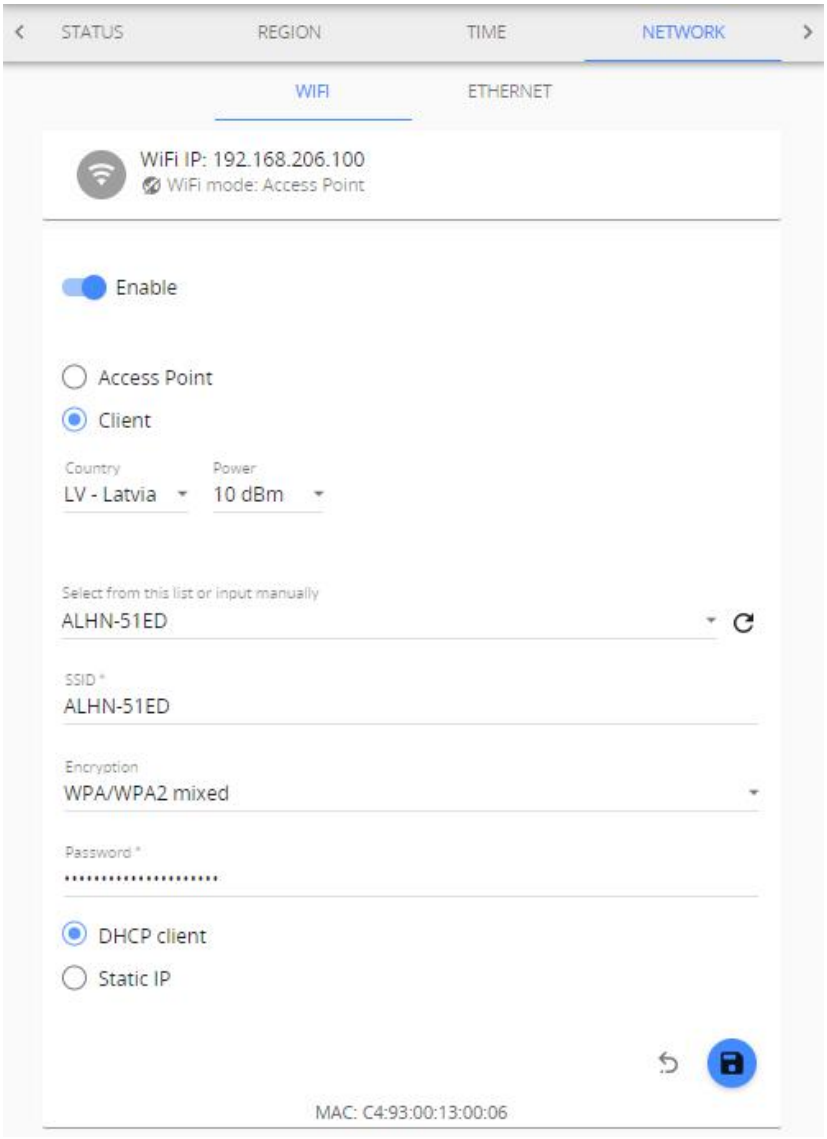
WiFi menu

By default, Aranet PRO is configured as a **WiFi Access Point** for easy initial configuration. However, if you wish this can be changed. The first menu screen is for the WiFi setup where you can choose between **Access Point** and **Client** connectivity.

(1) In Access point connectivity it is possible to add password to your Aranet PRO WiFi, as well as change its name, IP address and subnet mask. Apply the changes by **Save** button.



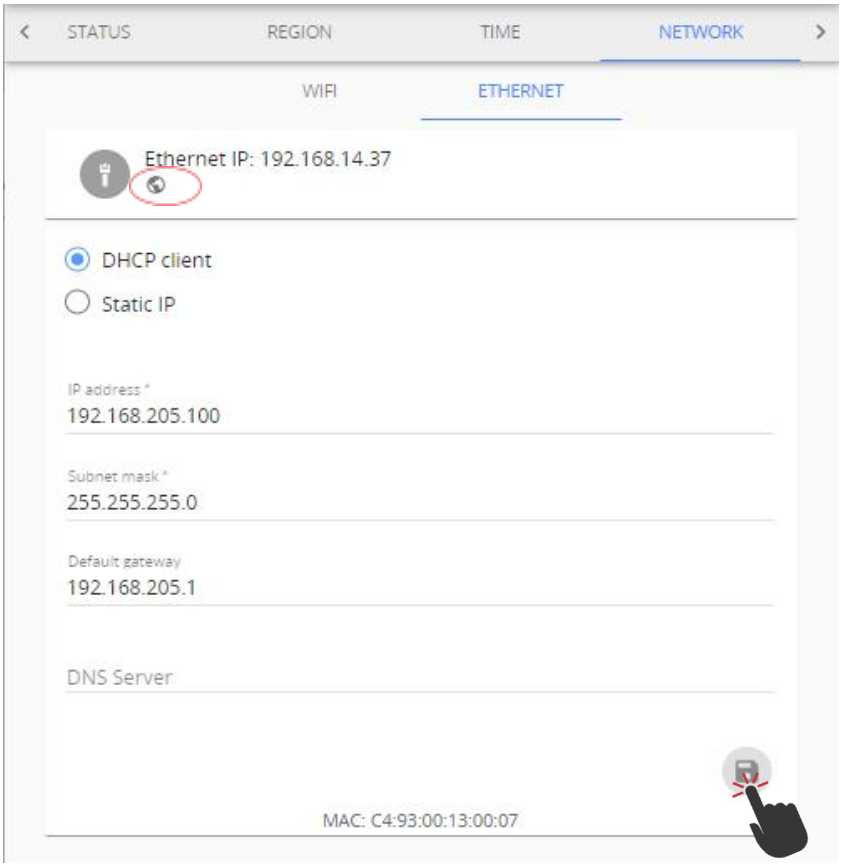
(2) In case you wish to connect Aranet PRO to a local WiFi network choose the **Client** mode, find the appropriate WiFi connection and fill in the WiFi password. Apply the changes by **Save** button.



!NOTE! Most routers have DHCP enabled by default, we recommend keeping this setting for ease of set up. For advanced users, however, static IP address set up is possible. **Globe** symbol with no crossover indicates successful connectivity to network.

Ethernet menu

Ethernet connection is preferred for Aranet PRO, as it is generally more reliable. In the **Ethernet** menu there are two options - either to have it work in **DHCP** client mode or have a **Static** IP.

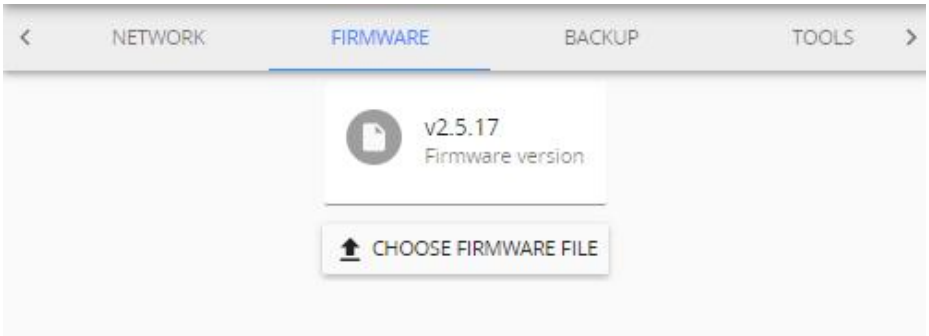


!NOTE! Most routers have DHCP enabled by default, we recommend keeping this setting for ease of set up. For more advanced users, however, static IP address set up is possible.
Globe symbol with no crossover indicates successful connectivity to network.

Firmware menu

The **firmware** submenu shows current software version and allows to update it. To update firmware, download the firmware update file from aranet.com/downloads/ and store it on your PC. Then click on the "**CHOOSE FIRMWARE FILE**" text box and locate the **.gz** file on the PC. Do not unzip or unpack the firmware file. Once that is done press the upload button next to it.

!NOTE! Aranet PRO firmware upgrade file name should not be changed, as it might not be recognized otherwise.



!NOTE! The software update usually takes about two minutes to be completed. During that period, the device will reboot in order to complete the update. After the firmware upgrade, if the Aranet PRO web interface does not function properly, we recommend clearing the browser's cache.

Example on clearing the cache for Chrome web browser:

(1) On your computer, open Chrome.

(2) At the top right, click More ⋮.

(3) Click More tools > Clear browsing data.

(4) At the top, choose a time range. To delete everything, select **All time**.

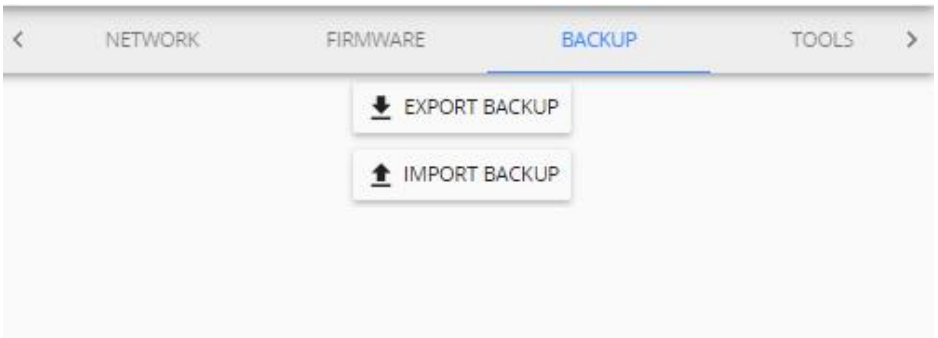
(5) Next to "Cookies and other site data" and "Cached images and files," check the boxes. (6) Click Clear data.

Backup menu

The **backup** menu is where user can create a back up for device settings:

(1) To perform a back up just click the "**EXPORT BACKUP**" button and a file will automatically be downloaded. It enables quick cloning of settings and sensors of current Aranet PRO for either duplication reasons, or if full factory reset is necessary, which also can be performed in this menu.

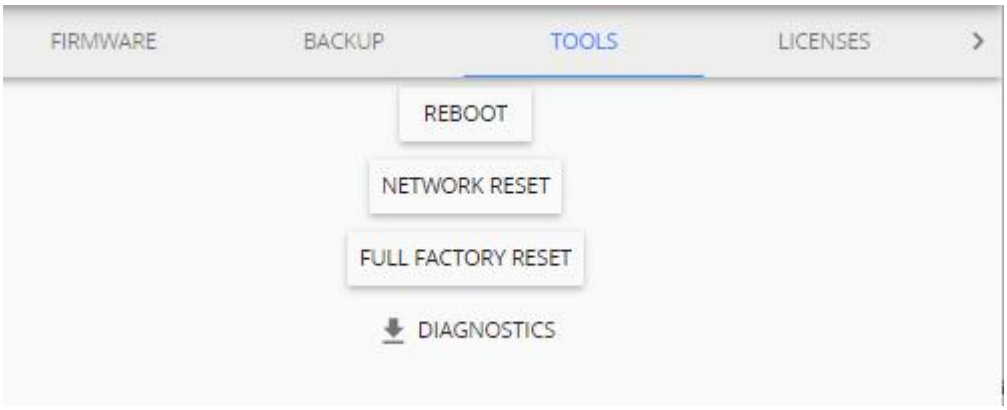
(2) To upload a back up file click on "**IMPORT BACKUP**" and locate a back up file. Once that is done click the upload icon next to it. You will be asked for administrator's password: type it in and click "**OK**".



!NOTE! It is important to remember that the gathered data will not be saved in the back up - it needs to be exported in case you wish to save it.

Tools menu

Aranet Pro base management options, such as **remote reboot**, **network reset**, **full factory reset** and **diagnostics** file download are available here:



REBOOT – reboots the Aranet PRO.

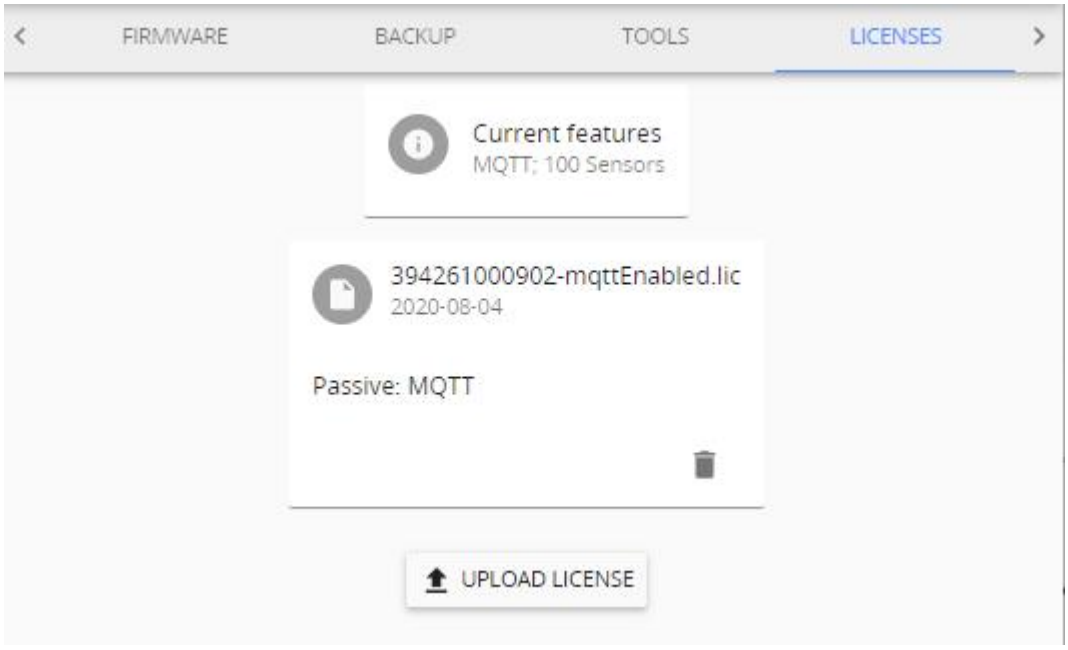
NETWORK RESET will load the default network settings for Aranet PRO and can also be performed by a network reset button on Aranet PRO by holding it for 5 or more seconds, however that will also reset the root user password.

FULL FACTORY RESET will delete all the configuration data and reset Aranet PRO to default settings. Previously recorded measurement data will be available and not be deleted.

DIAGNOSTICS – file containing specific Aranet Pro base information is downloaded by clicking this button. This file could be helpful for malfunctioning investigation and ought to be sent to factory for analysis.

Licenses menu

List of purchased and installed Aranet Pro licenses is available here.

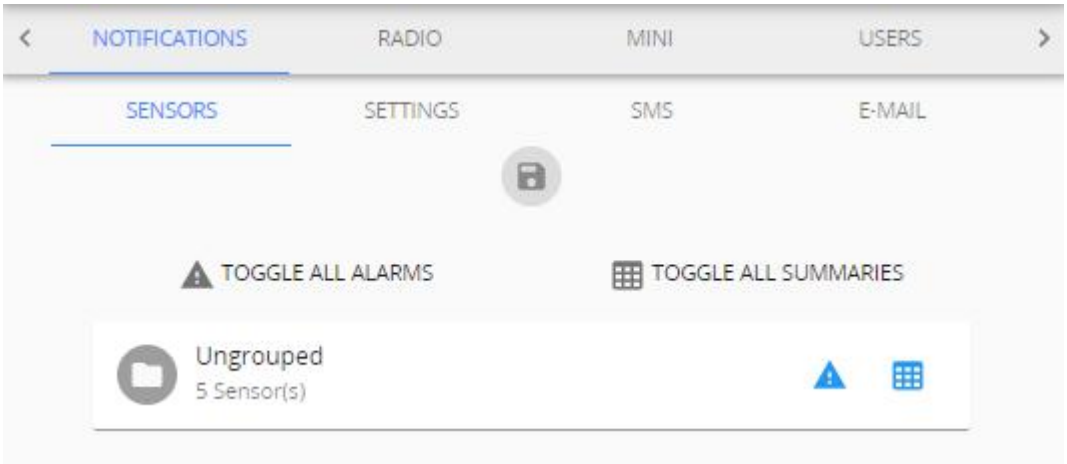


To add new license to Aranet Pro base click **UPLOAD LICENSE** button, select license file and click **OK**.

Notifications

"**Notifications**" menu offers management of alarms and summaries. Aranet PRO offers receiving alarms and summaries via e-mail notifications or text messages (SMS).

Notification settings are applicable for each individual user account. Each user account can have different notification settings like summary, alarms, e-mail and phone number for SMS delivery.



Sensor screen

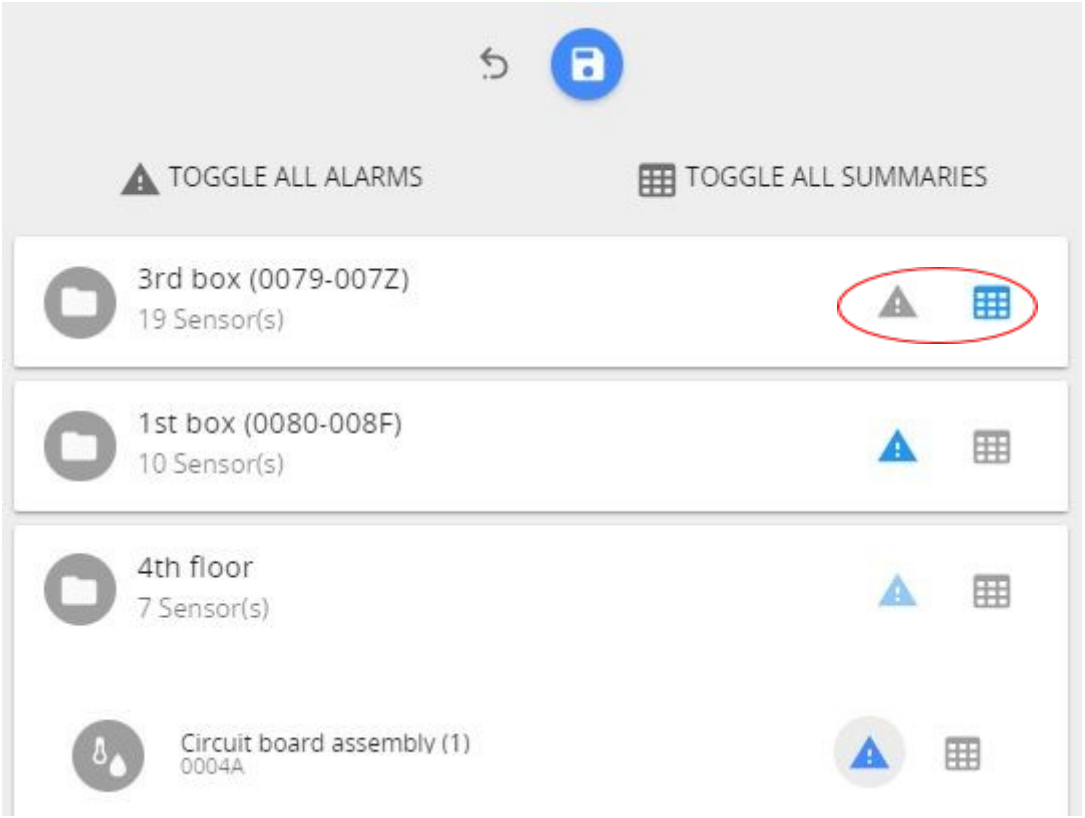
The first **Sensors** screen shows groups of sensors and allows you to choose individual settings for each group.

(1) Click icons to receive **alarms** for thresholds crossed, **summaries** or both. The icon with exclamation mark represents alarm messages, while the table icon represents summaries.

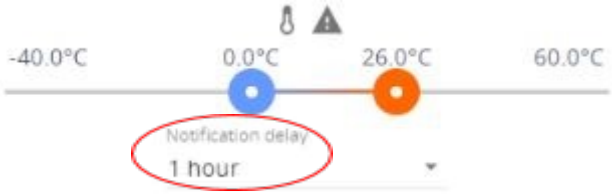
(2) If sensors are not added to any group they will be automatically grouped together under “Ungrouped”.

(3) If you click on the group, it will expand to show individual sensors in case you wish to individually manage which sensors you will be notified about.

(4) Click on **Save** button.



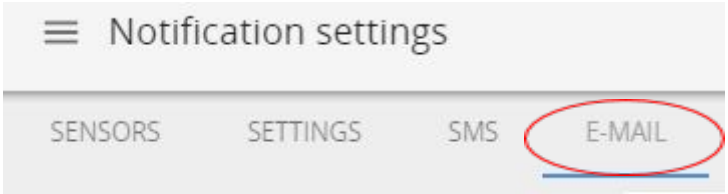
An e-mail and/or SMS will be sent immediately or after the delay time set under “**Notification delay**” for the respective sensor. For setting a Notification delay navigate to the **Main menu (Home)** and click on required sensor.



Settings screen

The "**Settings**" screen is where you can choose if you want to receive notifications via email, text messages or both, and what type of notification to receive.

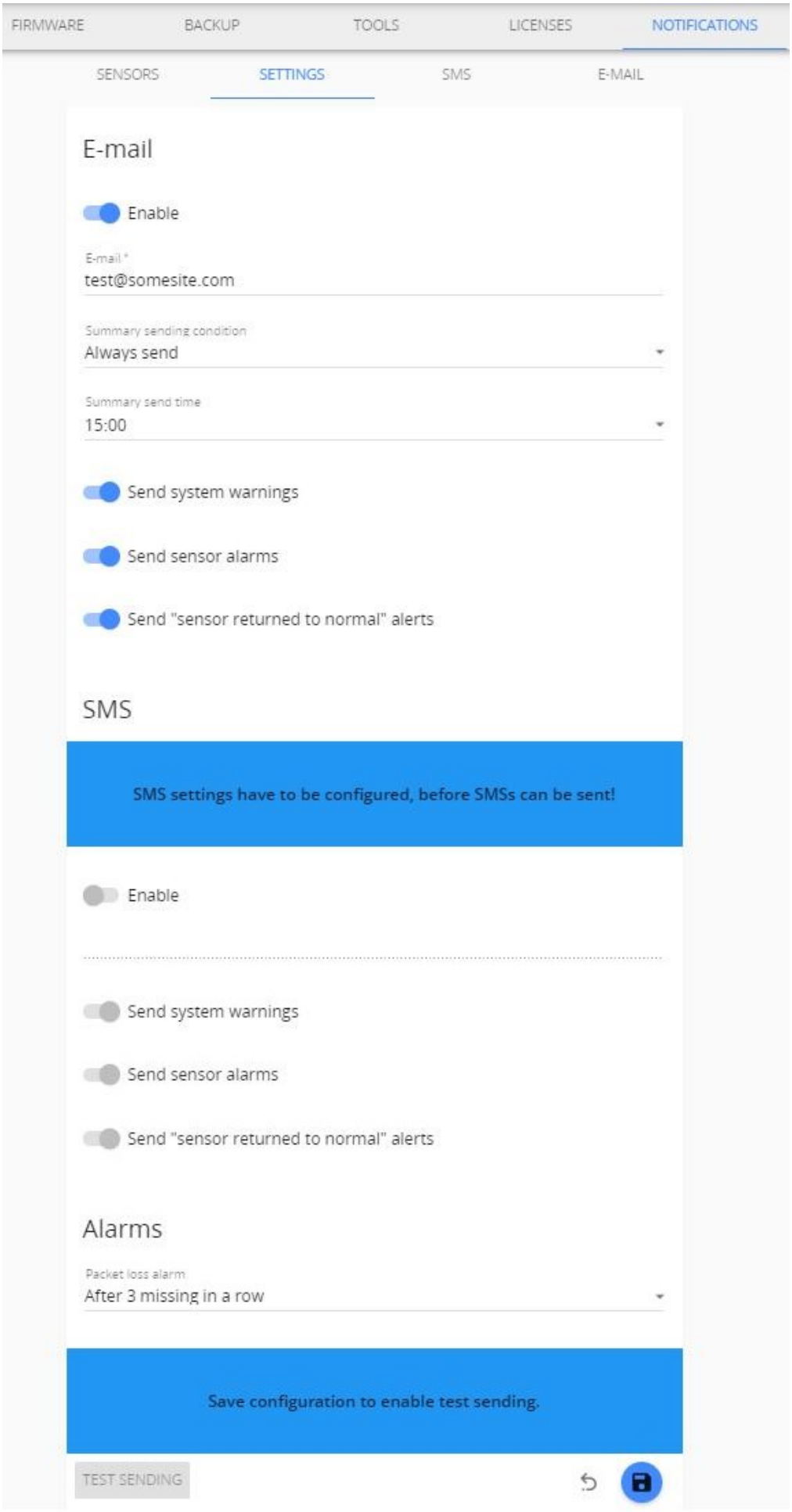
!NOTE! To set up an e-mail notifications, please start with configuring the **E-MAIL** which notifications will be sent from. Then proceed back to **SETTINGS** to specify email address where notifications will be sent to.



(1) Input your email address and phone number to receive the notifications.

(2) **Save** changes once you have completed all tasks.

(3) It is suggested to perform a test of notifications by using the **TEST SENDING** button located at the bottom of Settings screen. If correct email and/or phone number is entered, the notification message should be delivered. Allow some time for notifications being delivered. Check any spam folder in case of missing test email notification.


FIRMWARE
BACKUP
TOOLS
LICENSES
NOTIFICATIONS
SENSORS
SETTINGS
SMS
E-MAIL
E-mail
Enable
E-mail *
test@somesite.com
Summary sending condition
Always send
Summary send time
15:00
Send system warnings
Send sensor alarms
Send "sensor returned to normal" alerts
SMS
SMS settings have to be configured, before SMSs can be sent!
Enable
Send system warnings
Send sensor alarms
Send "sensor returned to normal" alerts
Alarms
Packet loss alarm
After 3 missing in a row
Save configuration to enable test sending.
TEST SENDING

Send system warnings – enables the notifications related to Aranet PRO system events (like reboot, shutdown, upgrade, main power failure, etc.)

Send sensor alarm – enables notifications related to sensor alarms (like threshold crossed, battery low or battery empty)

Send "sensor returned to normal" alerts – enables notification related to sensor when its state has returned to normal (for instance, measurement returned below threshold).

Alarms – set communication alarm creation rule: how many sensor's measurements in a row are lost before communication alarm is generated.

To send an e-mail and/or SMS notification to several recipients, please create additional user accounts and configure their respective e-mail address and phone number.

Summary report

Summary report, if enabled and configured, will be sent once per day at a time (HH:00) specified by setting "summary send time".

The report will be sent in an email containing the following information:

- Minimum, average and maximum of Temperature, Humidity, CO2, Pressure, Voltage, Current. Packet loss in percentage (with missing packet count and the maximum number of packets lost in a row).
- Temperature, Humidity, CO_2, Pressure, Voltage and Current alarms when a threshold was crossed (above or below) and its duration.
- Name of the sensor and name of group it belongs to.
- Battery warnings.
- Channel warnings (in case a sensor is using a different radio channel than the Aranet PRO base station).
- Warnings about number of faulty data packets received.
- Sensor restart warnings including the number of restarts.
- Sensor error warnings.
- System information such as: how many days, hours, minutes the system has been running, number of device reboots, number and duration of main power loss, number of factory and network resets, current Firmware version and memory usage in %.

(1) summary information in the e-mail, like shown in the example below.

Temperature			Humidity			CO2			Pressure			Voltage			Current			Packet loss	Name	Group
Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max			
21.2°C	24.4°C	25.7°C	28%	30%	34%	-	-	-	-	-	-	-	-	-	-	-	-	0%	Sens 1	Group 1
																		• Humidity: 1 alarm (under), duration 24h 0min (under)		
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.00 mA	0.00 mA	0.00 mA	1%	Sens 3	Group 2
																		• 1 packets missing (max 1 in a row)!		

System information:

Running for 24 h 00 min
Device rebooted 0 times
Power lost 0 times (0 h 0 min)
Number of factory resets: 0
Number of network resets: 0
Firmware version: v1.4
Memory usage: 1% (40.7M/6.2G)

(2) Excel summary file as attachment to the notification e-mail, containing the above stated information like shown in the example below.

Temperature			Humidity			CO2			Pressure			Voltage			Current			Packet loss	Name	Group
Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max			
21.2°C	24.4°C	25.7°C	28%	30%	34%													0%	Sens 1	Group 1
															0.00 mA	0.00 mA	0.00 mA	1%	Sens 3	Group 2

Temperature alarms				Humidity alarms				CO2 alarms				Pressure alarms				Voltage alarms				Current alarms			
Over	Duration	Under	Duration	Over	Duration	Under	Duration	Over	Duration	Under	Duration	Over	Duration	Under	Duration	Over	Duration	Under	Duration	Over	Duration	Under	Duration
						1	24:00:00																

Warnings				
RSSI	Battery	Channel	Faulty/misordered data packets	Sensor restart
1 packets missing (max 1 in a row)!				

SMS screen

The **SMS** screen is where you can set up SMS alarm functionality. SMS functionality is enabled if you have a GSM modem with an active SIM card connected to Aranet PRO. Please find actual information about the supported (tested) GSM modems here: https://forum.aranet.com/aranet-solutions/what-cellular-usb-modems-are-compatible-with-aranet-pro-base-station/
Please note that other modems not listed here might be used as well. To determine if your modem function properly, user can perform a simple test using "**TEST SENDING**" button described in previous chapter.

In some cases, modem requires PIN entered even PIN security is disabled on the SIM card. When inserting modem for first time, allow up to 3 minutes for modem to stabilize. Status "OK" indicates that modem is ready. During initializing the status might change several times. Following messages will indicate status of modem:

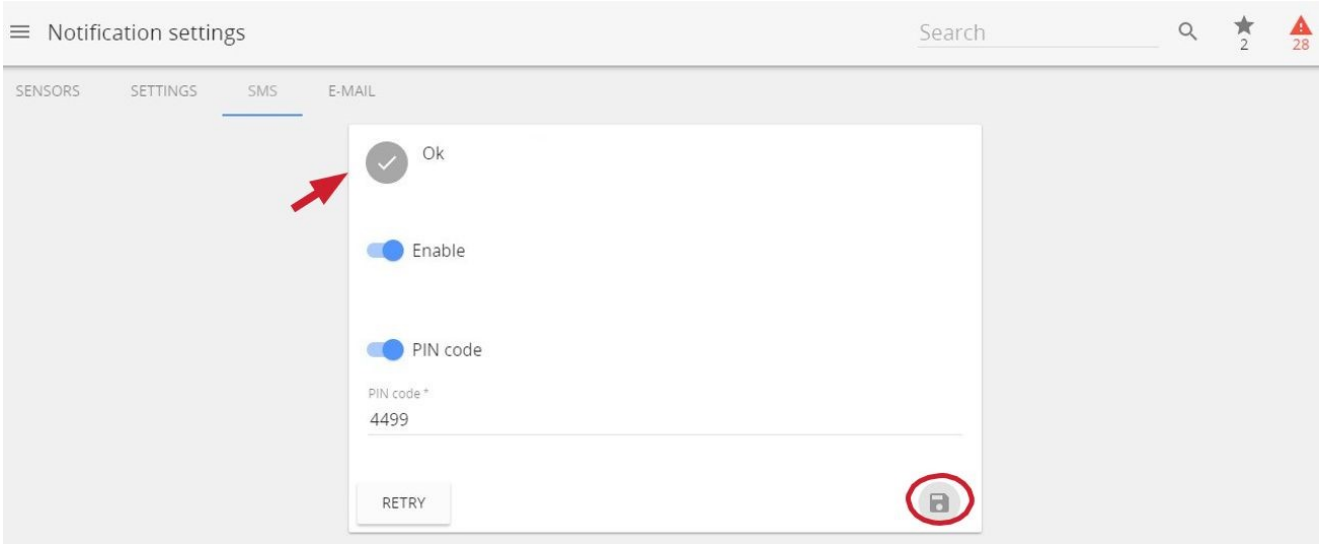
GSM modem not connected – GSM modem is not connected or is not recognized. Re-insert the modem and allow it to stabilize.

Modem did not accept this PIN – indicates that entered PIN code is incorrect. Enter correct PIN code.

Fault description – indicated additional information about the fault modem is experiencing. Ok – modem is ready.

Using button **RETRY** can help modem to initialize again in case of fault situation.

!NOTE! The SIM card cannot be activated through Aranet PRO software, the card can only be unlocked with the PIN code, so it must be pre-activated.



E-mail screen

The **e-mail** screen is where you set up the e-mail from which the notifications will be sent.

There is support for *Gmail*, *Outlook* and *Yahoo* accounts, however a Custom SMTP provider can also be set up.

For e-mail notifications to work, the Aranet PRO should have connectivity to mail server (internet or other data network). Please refer to chapter "**Network**" for details.

Successful connectivity is indicated by the globe symbol that is not crossed over. Indication examples:

- indicates proper connectivity to internet via Ethernet cable
- indicates no connectivity to WiFi and no connectivity to internet via WiFi

Some email service providers like Gmail, Yahoo requires enabled settings like "*allow apps that use less secure sign in*".

Using Customer SMTP as E-mail service provider, consult with the provider for appropriate SMTP settings to use.

It is advised to check whether notification e-mails does not end up in spam folder.

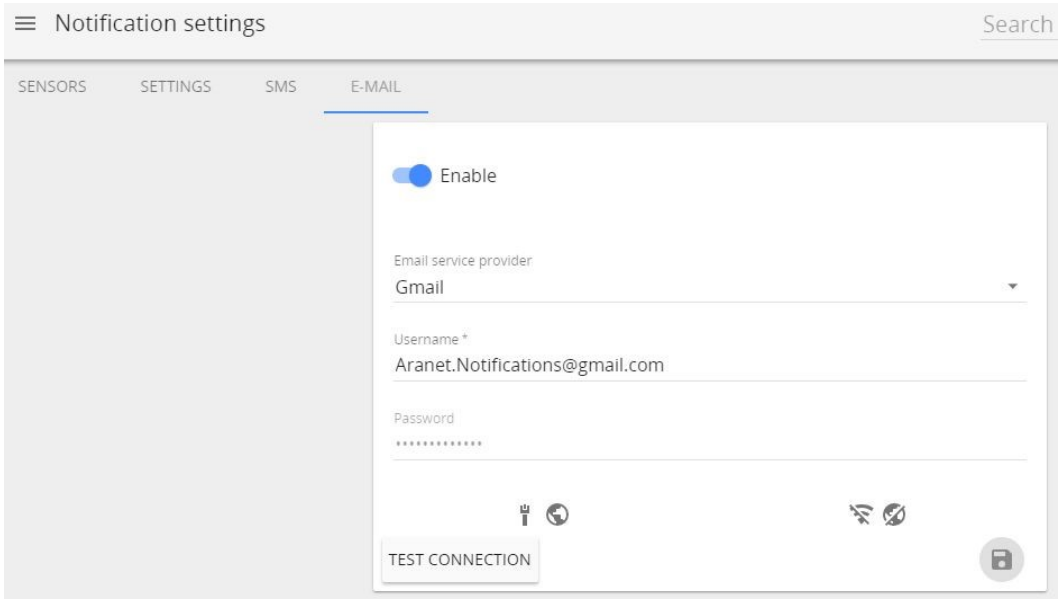
Other typical messages about connectivity:

E-mail server reached successfully! – connectivity with SMTP server is ok.

Connect error – no connectivity with SMTP server. Check the internet connection or consult the email service provider for further assistance.

AUTH error – incorrect **username** or **password**. For some e-mail service providers you might need to enable "*allow apps that use less secure sign in*".

Once all the required information is filled out, saved and the connection is tested successfully you can start receiving E-Mail alarms and summaries.



Radio menu

Radio menu allows to perform a channel radio availability scan for each of the available channels.

If the area has a dense coverage of sensors from other base stations this can become important.

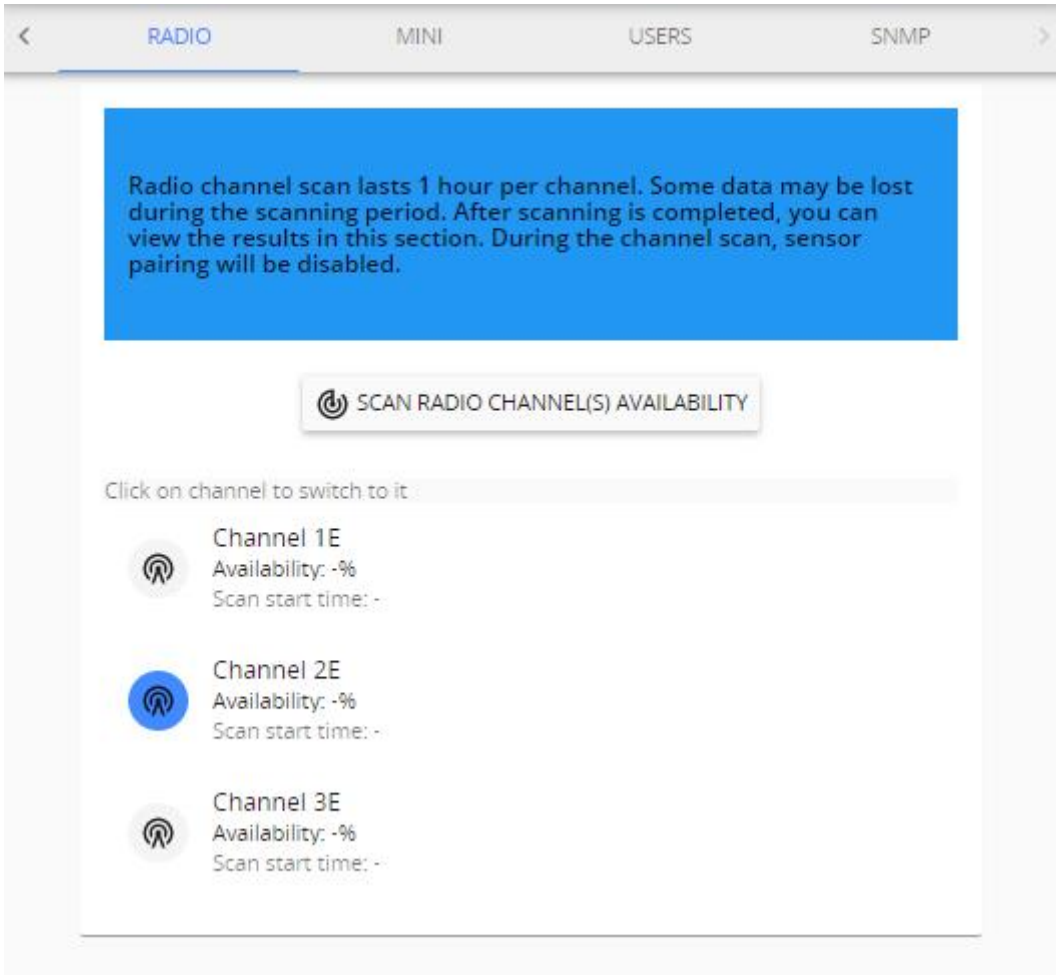
!NOTE! If sensors are already paired to Aranet PRO they will also show up as interference in the radio scan of the channel currently in use.

A channel scan can be activated for selected channel or all channels at same time. Scan takes 60 minutes per channel during which it is not possible to pair new sensors to the base station or change the time of device. Channel switching is disabled during the scan. Some data may be lost during the scanning period.

You can abort the scan process by selecting **STOP SCAN**. The statistics of scanned channel in this case will be lost.

After scan we recommend choosing the channel with the highest availability to ensure that you receive reliable data stream from the sensors and avoid data loss.

!NOTE!, that when changing channel already paired sensors requires re-pairing.

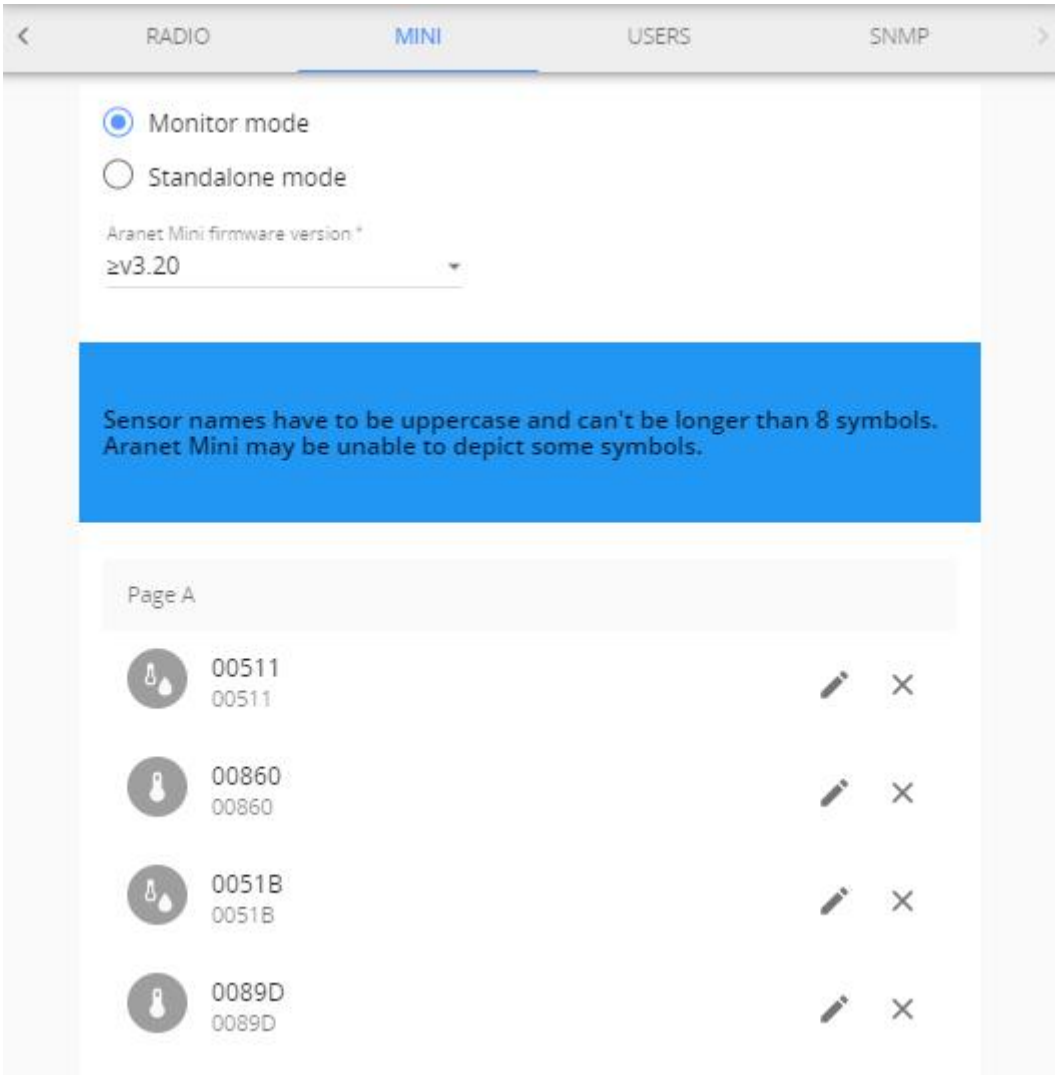


Aranet MINI monitor mode

Aranet MINI monitor mode serves as a screen function displaying up to 12 sensor data. It can be used if constant display of the data readings is required from the sensors paired to Aranet PRO. User can set as many Aranet MINI to **Monitor** mode, as necessary.

Aranet MINI only supports *Aranet T/RH sensor, Aranet PT100 sensor and Transmitter, Aranet T Probe sensor and Aranet CO2 sensor.*

!NOTE! Configuring the Aranet MINI into monitor mode, previous configuration of the Aranet MINI will be overwritten. Follow the instructions below on how Aranet MINI can be reconfigured to its default standalone mode.



There are two ways to configure Aranet MINI to work in **monitor** mode:

Using a computer

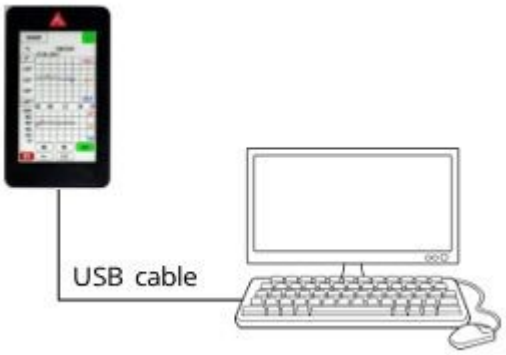
(1) To configure Aranet MINI into **monitor** mode you need to log in Aranet PRO using a desktop PC and choose the **Monitor** mode in **System** settings menu, submenu Aranet Mini.

(2) Select the firmware version of Aranet MINI you will be using as Monitor.

(3) Choose the sensors you wish to display on Aranet MINI (up to 12 sensors) by selecting the (+) buttons. Here you can change name of the sensors and rearrange the position by drag and drop.

(4) Press the "**Download Configuration**" button. Configuration file is then saved on your computer and needs to be transferred on Aranet Mini to enable the monitor functionality.

(5) Aranet Mini should be connected to a free USB port on the computer using for instance the included USB cable. It will automatically recognize Aranet Mini as a storage device. The downloaded file needs to be transferred to the Aranet Mini main file directory. New settings from configuration file will automatically be applied to Aranet MINI.



(6) Disconnect the USB cable.

(7) To return full Aranet MINI functionality select the Standalone mode in the same Aranet PRO menu and repeat steps 3 - 5.

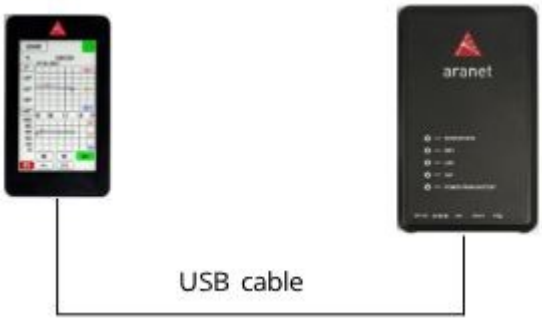
Directly from Aranet PRO to Aranet MINI

(1) To configure Aranet MINI into monitor mode you need to log in Aranet PRO using a desktop PC or a smart device and choose the Monitor mode in System settings menu, submenu Aranet Mini.

(2) The firmware version of the Aranet MINI will be detected automatically once it is connected to Aranet PRO. You don't need to select the version manually.

(3) Choose the sensors you wish to display on Aranet MINI (up to 12 sensors) by selecting the (+) buttons. Here you can change name of the sensors and rearrange the position by drag and drop.

(4) Aranet Mini should be connected to the USB port on the Aranet PRO using the included USB cable. The "Upload via USB" button will become available, by pressing on it the settings will automatically be loaded on Aranet Mini.



(5) Disconnect the USB cable.

(6) To return full Aranet MINI functionality select the **Standalone** mode in the same Aranet PRO menu and repeat steps 3 - 5.

Users menu

The "**User**" is where you can create new users, delete and edit the data about existing ones. There are two types of account groups - **User** and **Administrator**.

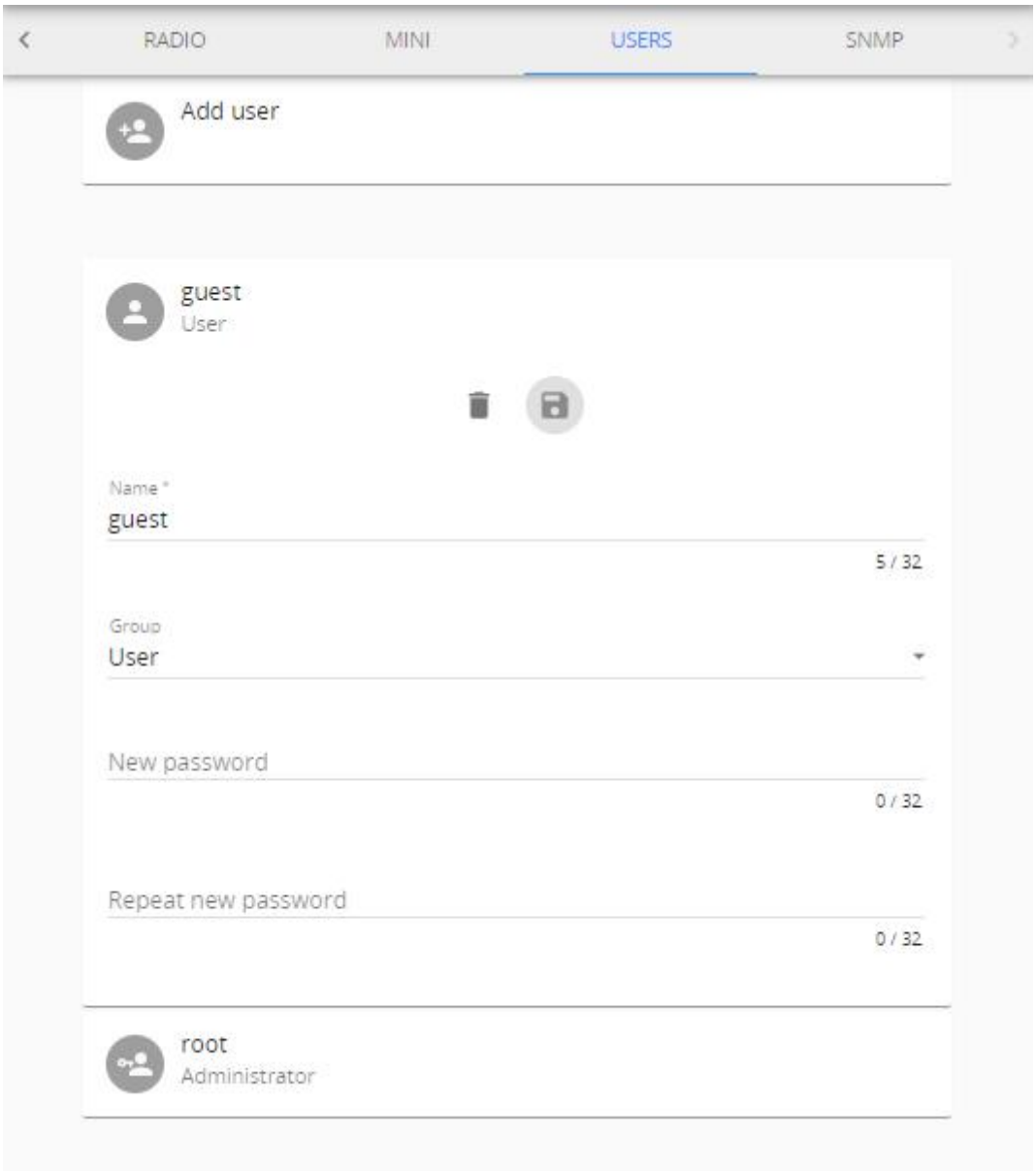
The **User** group account has limited access to many of the settings' features, however full access to data and sensors is granted. By default, user *Guest* in User group is provided.

The **Administrator** group account should only be given to those who need features, such as software update, network reset, threshold settings, etc. By default, **root** account in Administrator group is provided. Root account cannot be deleted, nor its name changed. **Root** account can modify other user accounts belonging to Administrator and User groups.

Up to 20 accounts can be created (including root).

!NOTE! Change the root user password! Default password is a placeholder that is well known and should only be used for initial setup or after resetting to factory defaults.

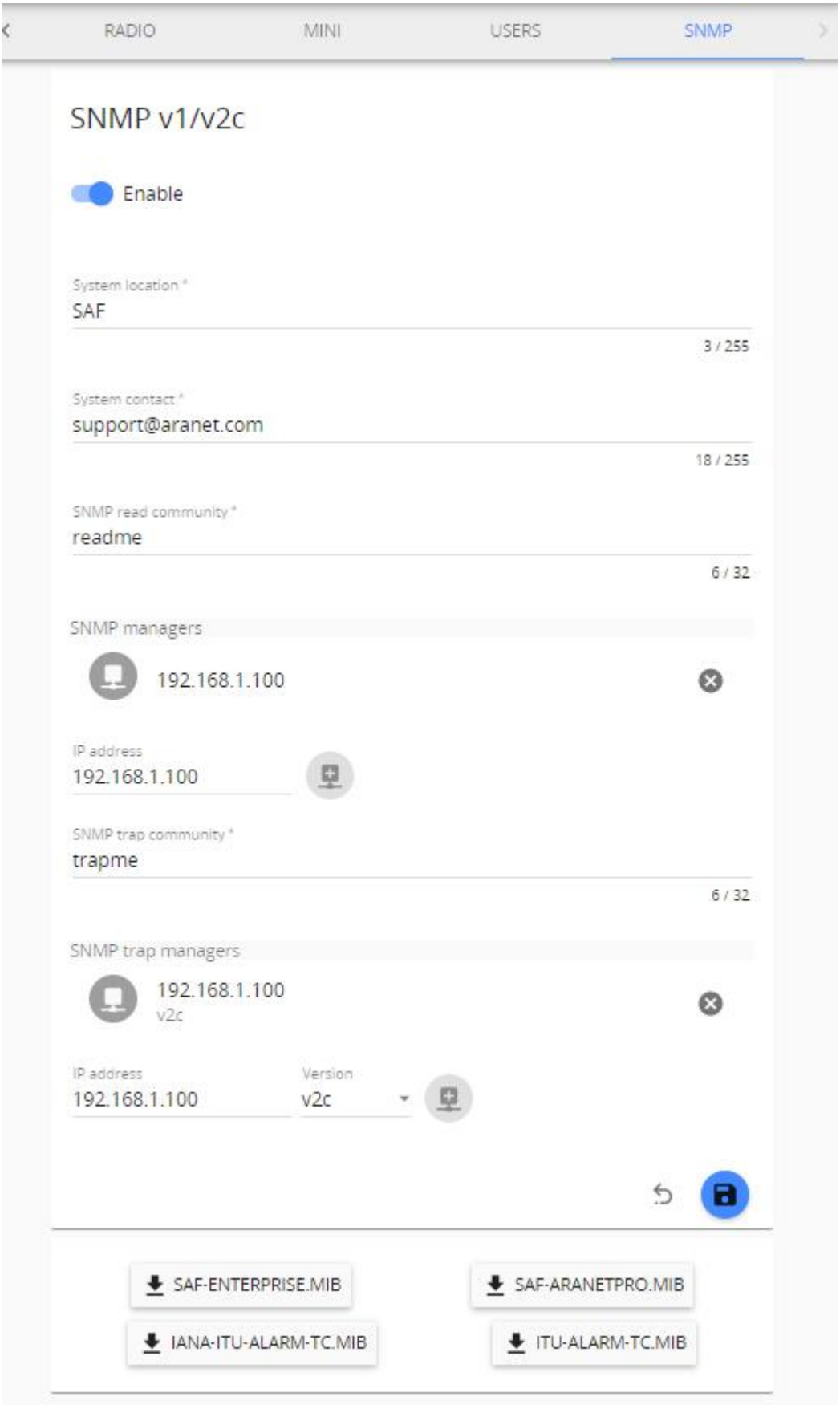
Refer to chapter "**Tools, Factory reset**" on options resetting root password.



SNMP menu

SNMP menu is where you setup Simple Network Management Protocol parameters for Aranet Pro health monitoring. Necessary enterprise specific (*SAF-ENTERPRISE.MIB, SAF-ARANET-PRO.MIB*) and additional trap event type and severity level definitions related *(ITU-ALARM-TC.MIB, IANA-ITU-ALARM-TC.MIB*) MIB files can be downloaded here.

Current Aranet Pro SNMP agent implementation supports read-only mode on OID request processing. Max 5 SNMP managers' IP v4 addresses and max 5 trap managers' IP v4 addresses can be added.


RADIO
MINI
USERS
SNMP
SNMP v1/v2c
Enable
System location *
SAF
3 / 255
System contact *
support@aranet.com
18 / 255
SNMP read community *
readme
6 / 32
SNMP managers
192.168.1.100
IP address
192.168.1.100
SNMP trap community *
trapme
6 / 32
SNMP trap managers
192.168.1.100
v2c
IP address
192.168.1.100
Version
v2c
SAF-ENTERPRISE.MIB
SAF-ARANETPRO.MIB
IANA-ITU-ALARM-TC.MIB
ITU-ALARM-TC.MIB

Integrations

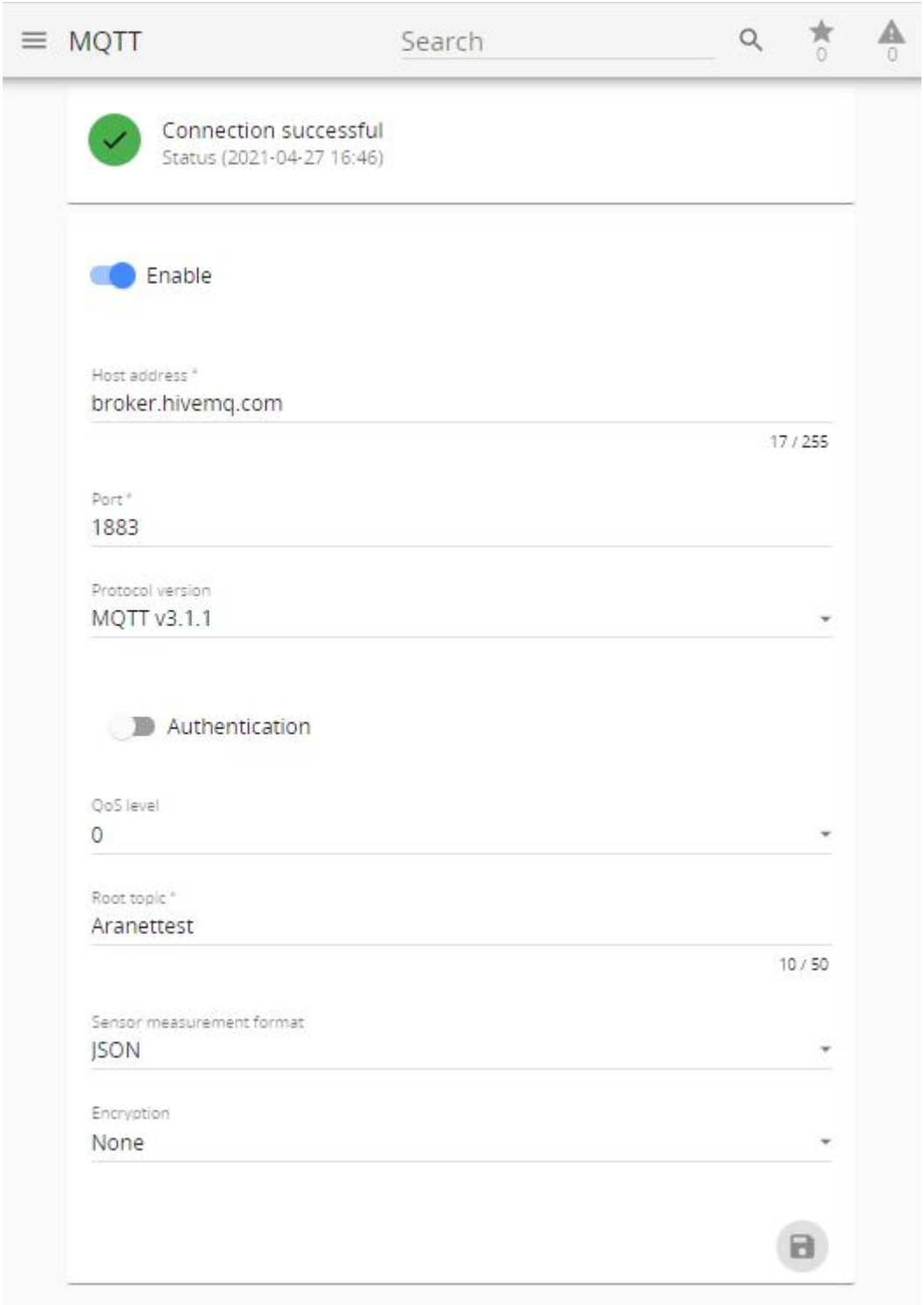
Aranet Pro integration possibilities are license-based. Each integration's license is purchased separately.

MQTT

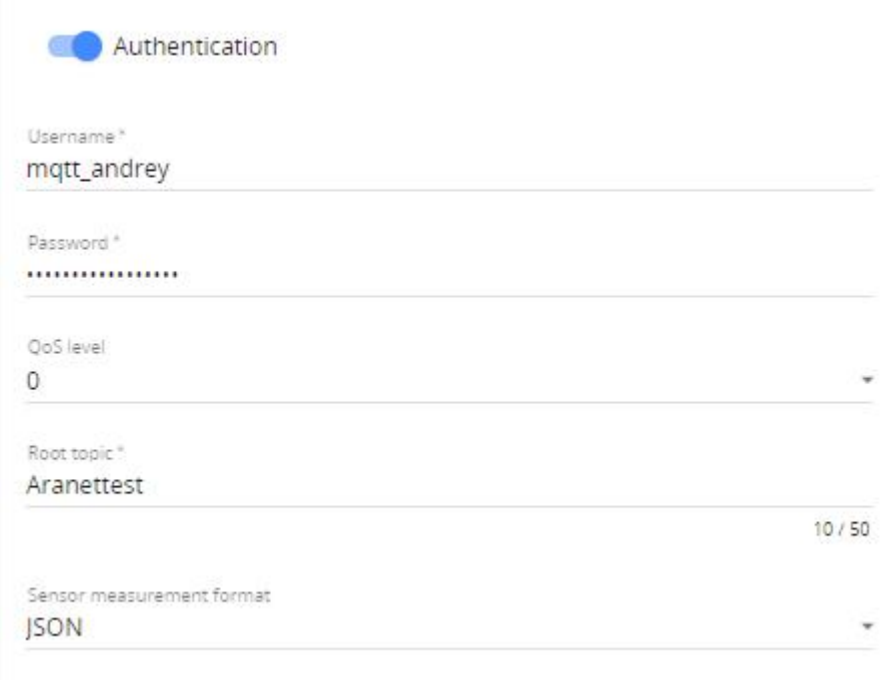
Aranet integration with 3rd party systems is possible using MQTT functionality on the Aranet PRO base station.
It is necessary to have:

- A software/application which can make data requests and receive data in MQTT format (subscribe to MQTT data reception), for example, account on *Amazon AWS* or *Microsoft Azure* cloud computing platforms.
- Access to some MQTT broker that is necessary to obtain data from Aranet PRO base station and then send it to the user software.
- A valid MQTT license file uploaded on Aranet PRO base station.

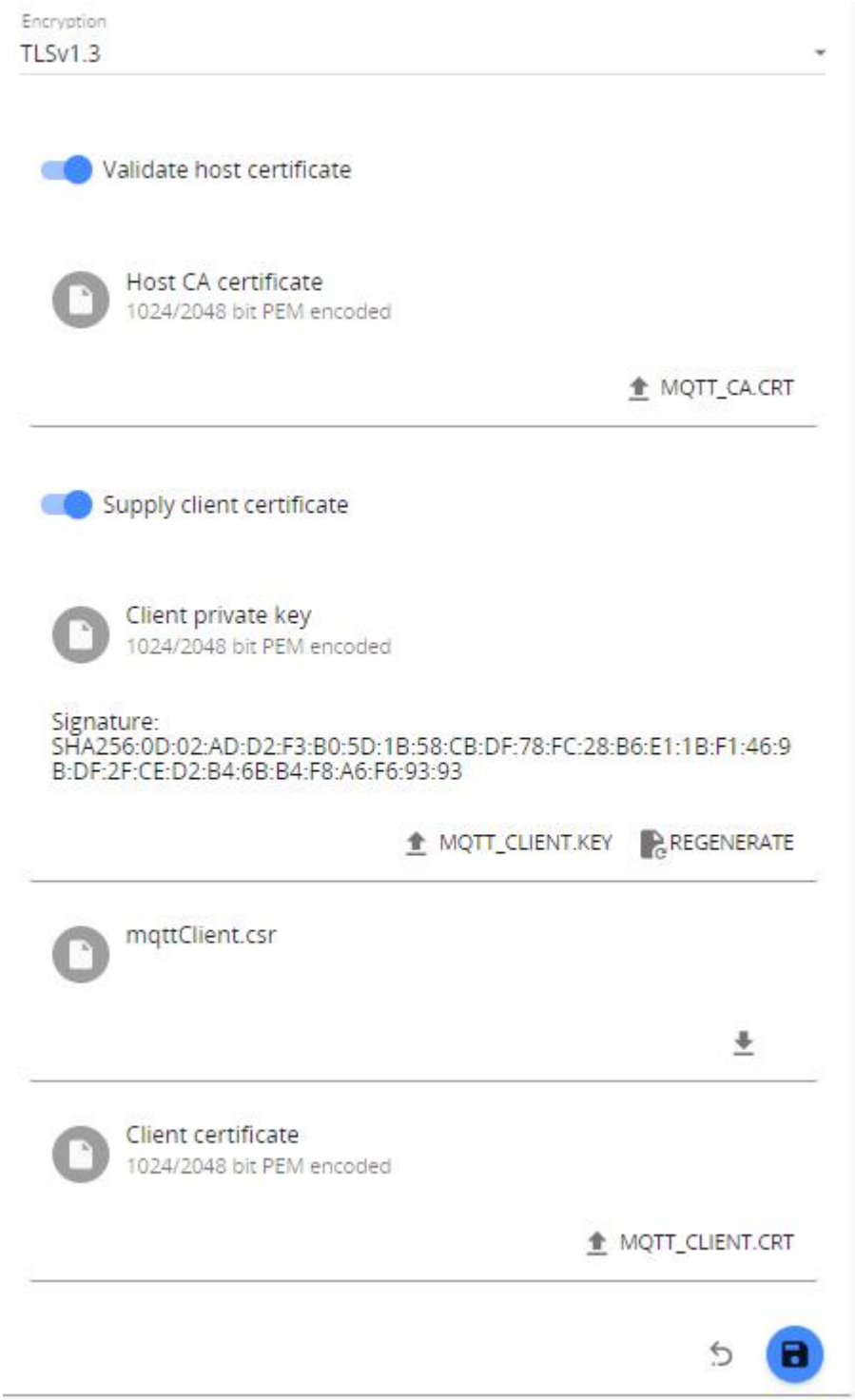
MQTT menu is where you setup connection to your MQTT broker.



1) **Enable** – allows enabling/disabling MQTT data transmission from Aranet PRO base station;
2) **Host address** – allows configuring IP address or hostname for the MQTT broker;
3) **Port** – allows selecting the TCP port used for the connection to the MQTT broker. The most common ports are 1883 or 8883;
4) **Protocol version** – allows selecting MQTT protocol version used for connection to MQTT broker. The broker should support selected version;
5) **Authentication** - upon necessity allows enabling additional authentication for the connection to MQTT broker and type in:
    a. Username and
    b. Password for such connection authentication;



6) **QoS level** (*0, 1 or 2*) for MQTT message delivery on the MQTT broker can be selected as necessary;
7) **Root topic** – allows selecting root topic name with what MQTT messages will be published from Aranet PRO base station on MQTT broker. In our example, we will use the name **Aranet**;
8) **Sensor measurement format** – allows selecting format (*raw, JSON or Azure*) in which MQTT messages from Aranet PRO base station will be published on MQTT broker;
9) **Encryption** - upon necessity allows configuration of additional encrypted certificates (*TLS version 1.1, 1.2 or 1.3*) to be used for the more secure connection to the MQTT broker;
    a. Validate host certificate – enable to upload necessary secure connection certificates;
    b. click **MQTT_CA.CRT** to upload root CA certificate in PEM format for MQTT broker;
    c. Supply client certificate - enable to upload the device public certificate and private key for secure connection to MQTT broker;
    d. click **MQTT_CLIENT.KEY** to upload the Aranet PRO base station private key for secure connection to MQTT broker;
    e. click **MQTT_CLIENT.CRT** to upload the Aranet PRO base station public key for secure connection to MQTT broker;



10) When all necessary configuration parameters are entered, they should be saved by pressing the blue **Save** icon.

If configured MQTT connection is successful, then **Connection successful** message will be shown on the top of the page also showing the precise time when the connection was established.

For more MQTT connections settings examples refer to https://aranet.com/software/

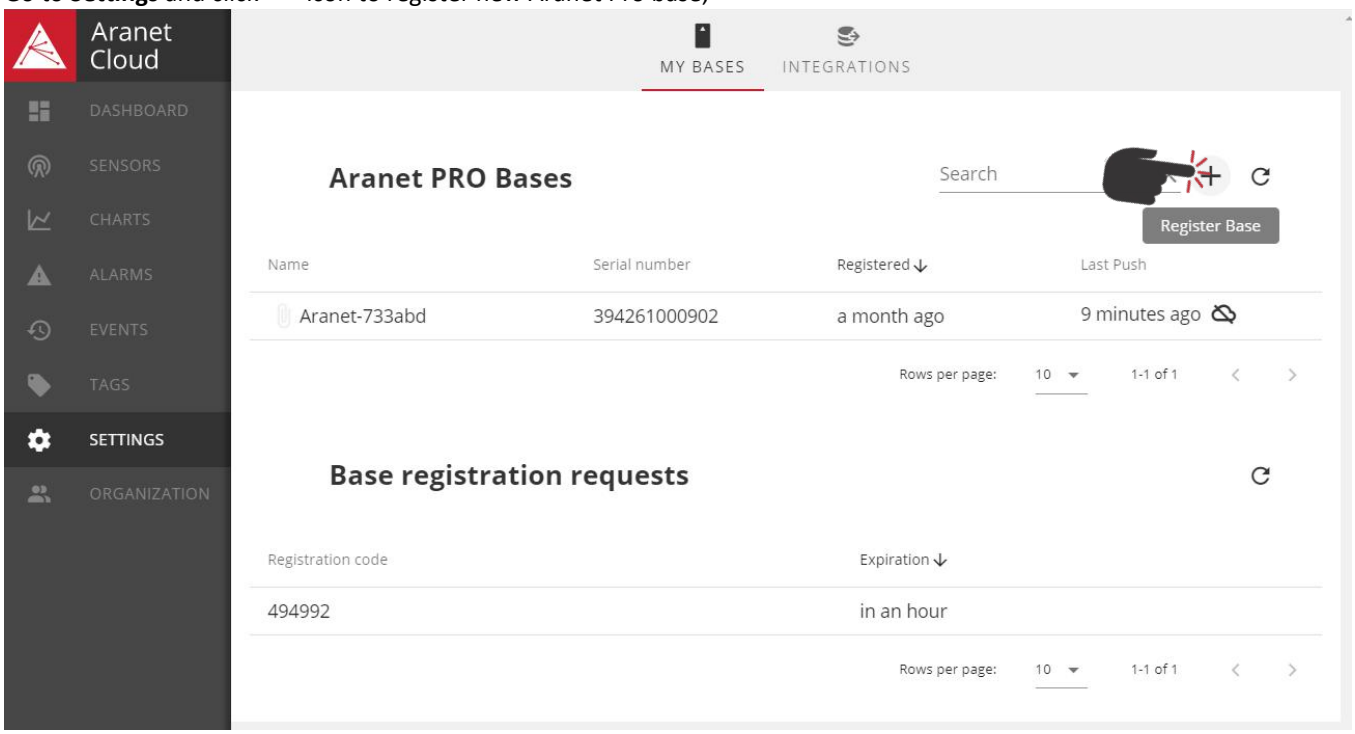
Aranet Cloud

Aranet Cloud menu is where you setup connection to Aranet cloud.
Make sure that you have purchased and uploaded Aranet Cloud license. Otherwise Demo Aranet Cloud access is available for a period of 30 days. Aranet Cloud receives data from Pro base stations using HTTPS protocol on TCP port 443.
Before setting up an Aranet PRO base station on the Aranet Cloud platform a couple of things should be verified and provided:

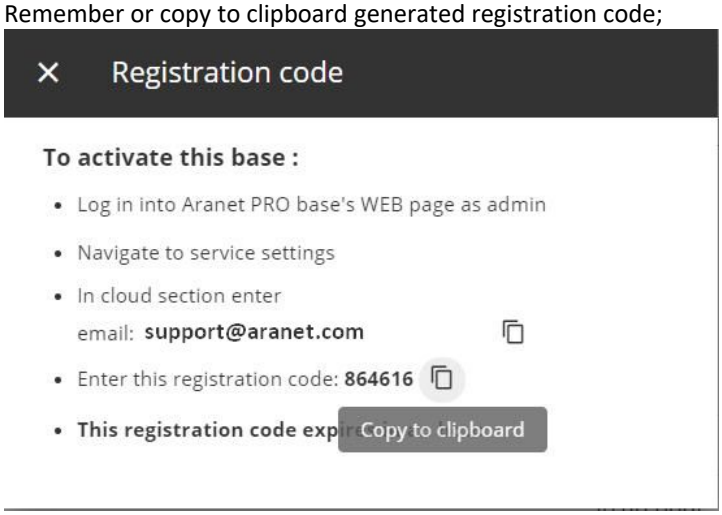
- User has any type of device with a working Internet connection and WEB browser installed on it;

- User has access to an e-mail account that can be used for new account registration in the Aranet Cloud platform;
- Aranet PRO base station is properly connected to the Internet and has at least firmware version 2.4.6.

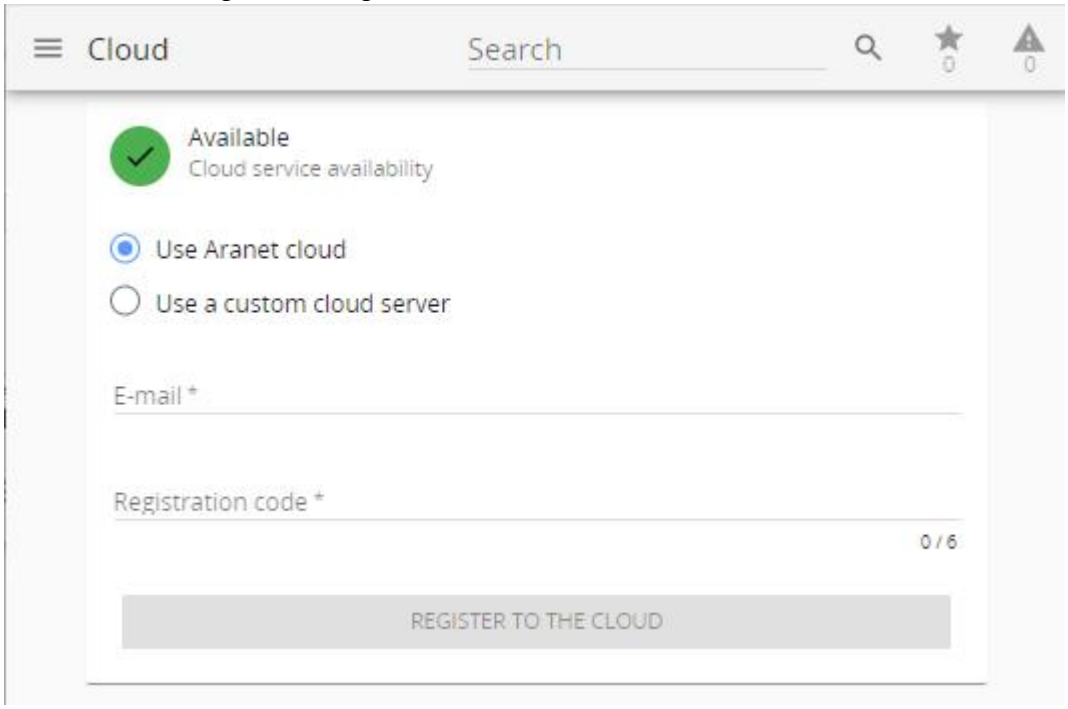
1) Open aranet.cloud in new browser tab or window and log in with your credentials;
2) Go to **Settings** and click "**+**" icon to register new Aranet Pro base;



3) Remember or copy to clipboard generated registration code;

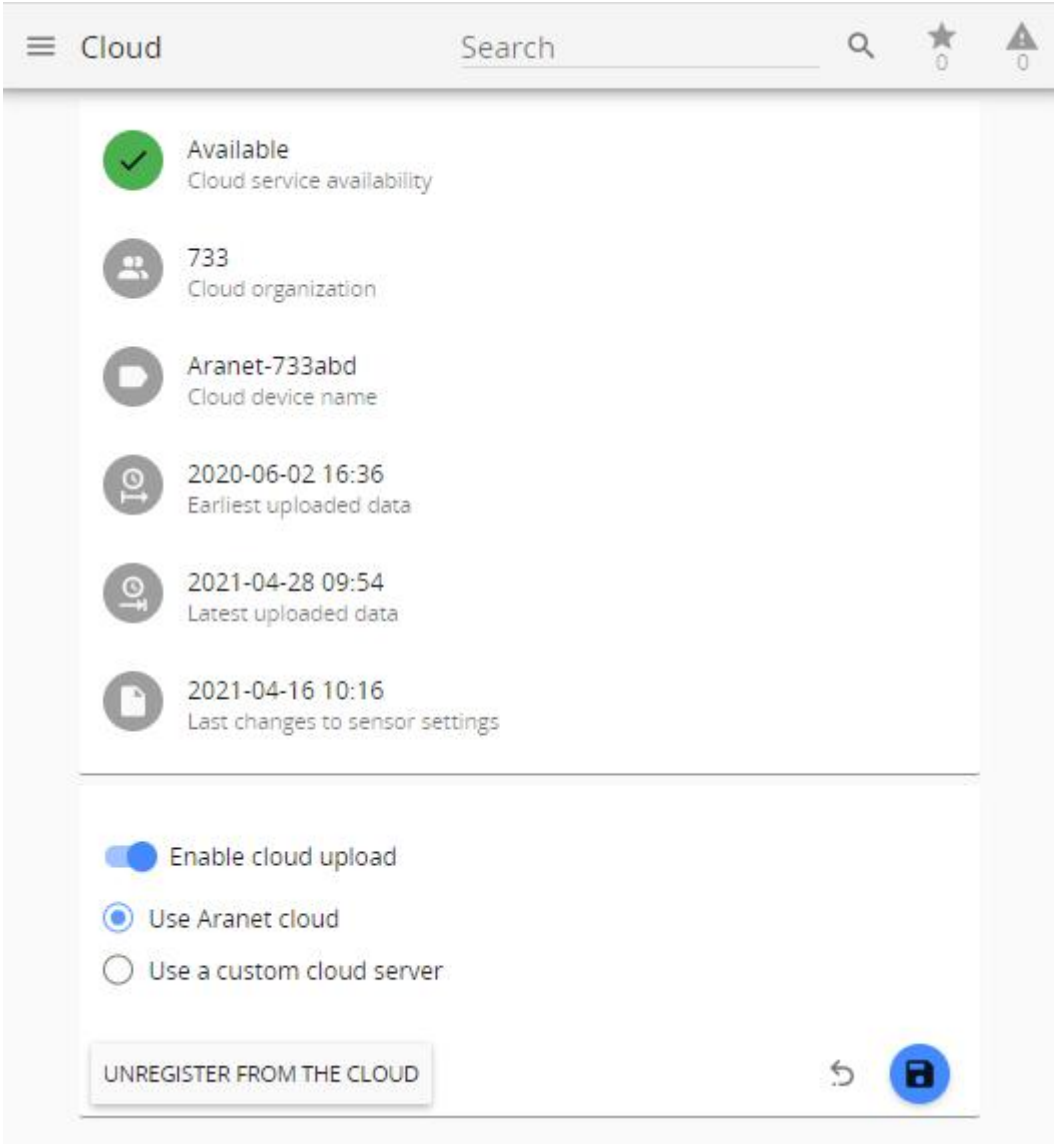


4) Switch back to Aranet Pro webpage and type in or paste from clipboard e-mail address you are registered with in aranet.cloud and generated registration code;



5) Click **REGISTER TO THE CLOUD**.

New webpage will open informing about registering result. Reload page to see information about cloud connection state.



Aranet PRO base will start its' paired sensor measurement data upload to the Aranet Cloud platform. The sensor data upload process depending on sensor data amount and data connection speeds between Aranet PRO base station and Aranet Cloud system can take up to 20 – 30 minutes. During this process sensor data will gradually appear in the Aranet Cloud organization.
You can pause uploading sensor data by switch off "**Enable cloud upload**'. If you wish to unregister Aranet Pro base from cloud, click **UNREGISTER FROM THE COUD**.
For more information about Aranet Cloud refer to Aranet Cloud User guide.

7. HOW-TO

Connecting Aranet PRO to internet network

Additional features like network time synchronization (NTP), reporting and alarm notifications using e-mail requires connectivity to Internet (or internal data network).

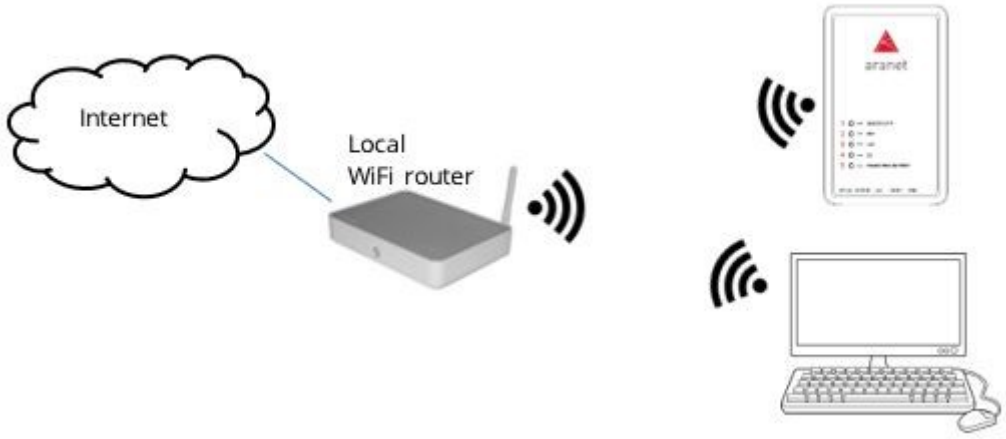
Connecting Aranet PRO to internet network using local WiFi router

In case you wish to connect your PC and Aranet PRO to your local WiFi network, you should change WiFi settings on Aranet PRO in following way:

(1) Connect your PC to Aranet PRO using Ethernet cable (refer to chapter "Initial setup of Aranet PRO using Ethernet cable"

(2) Under main menu select "**Network**" and WIFI

(3) Choose the "**Client**" mode (see picture below).



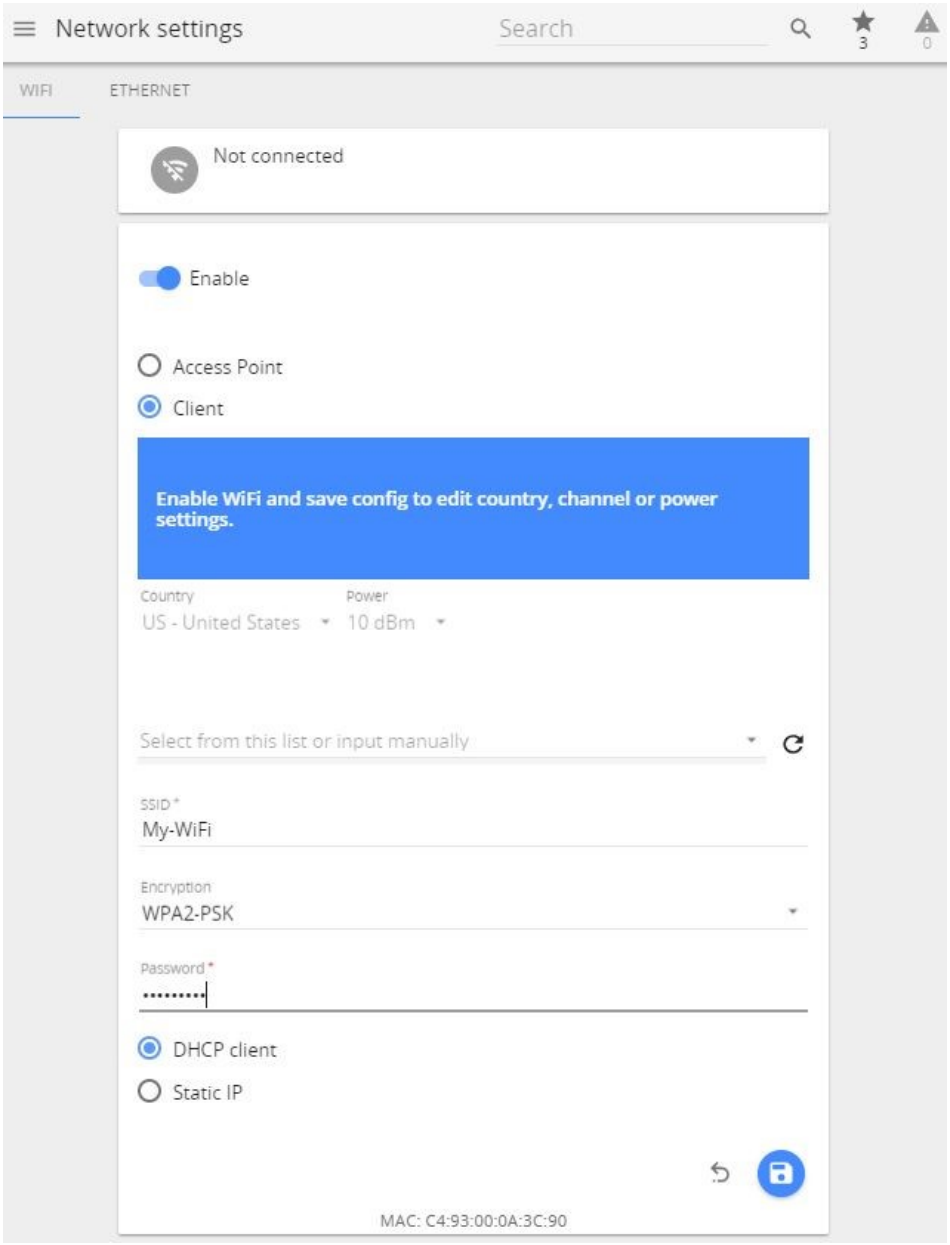
(4) Under "Select from this list or input manually" find name of your local WiFi network

(5) Choose the required **Encryption**

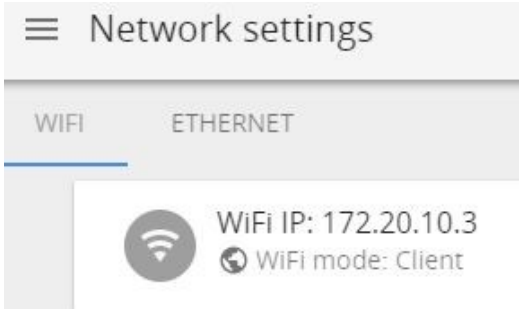
(6) Fill in the WiFi password (if required)

(7) Click on "**diskette**" symbol to save the settings

NOTE! Most WiFi routers have DHCP enabled by default, we recommend keeping this setting for ease of set up. For advanced users, however, static IP address set up is possible.



(8) After the new WiFi settings on Aranet PRO are saved, web page will reload, and new IP address will be assigned by the external WiFi router. You can see the new IP address displayed like shown in picture below (WiFi IP: xxx.xxx.xxx.xxx). Note the globe symbol is not crossed, which indicates successful connectivity to the Internet.

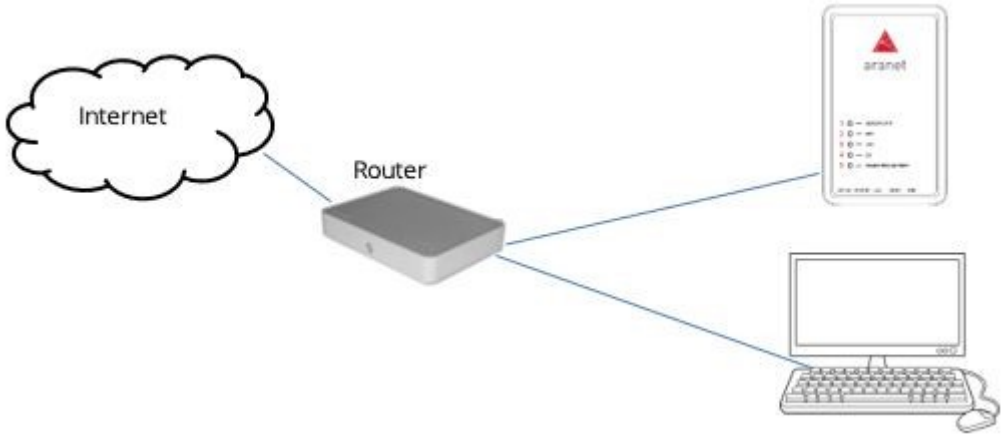


(9) Disconnect Ethernet cable.

(10) Make sure your PC and Aranet PRO is connected to same WiFi network.

(11) In browser type the new IP address (WiFi IP: xxx.xx.xx.x) and login to Aranet PRO.

Connecting Aranet PRO to internet network using external router



In case you wish to connect your PC and Aranet PRO to external router, you should change Ethernet settings on Aranet PRO in following way:

(1) Connect your PC to Aranet PRO built-in WiFi (refer to chapter "Initial setup of Aranet PRO using built-in WiFi Access Point")

(2) Connect Aranet PRO LAN port to external router LAN port using Ethernet cable.

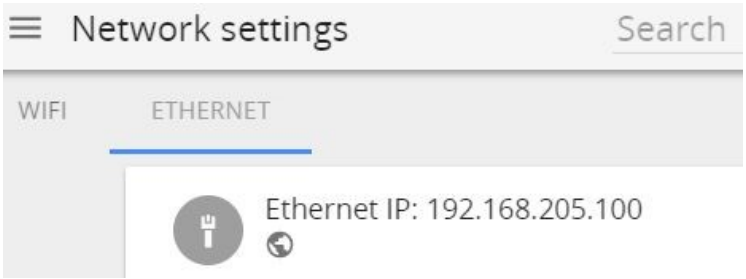
(3) Verify that LED indicators next to "12V" and "LAN" turn on.

(4) There are two ways how Aranet PRO base station can obtain IP address from external router - static IP or using DHCP.

(5a) In case of static IP, set external routers LAN IP address for example to 192.168.205.1 and netmask to 255.255.255.0. Ensure that the DHCP address pool will not collide with Aranet's static IP of 192.168.205.100.

Refer to your router's manual, for how to configure these parameters. After performing these changes, Aranet PRO device should be accessible at its default ethernet IP: 192.168.205.100.

(5b) Alternatively, you can use the DHCP configuration, first connecting to the Aranet PRO base as a WiFi access point and setting the Ethernet interface to DHCP mode. While connected to Aranet WiFi, you can verify new Ethernet IP address assigned by external router under **Network, ETHERNET** like shown in the below picture. Note the **globe** symbol is not crossed, which indicates successful connectivity to the Internet.



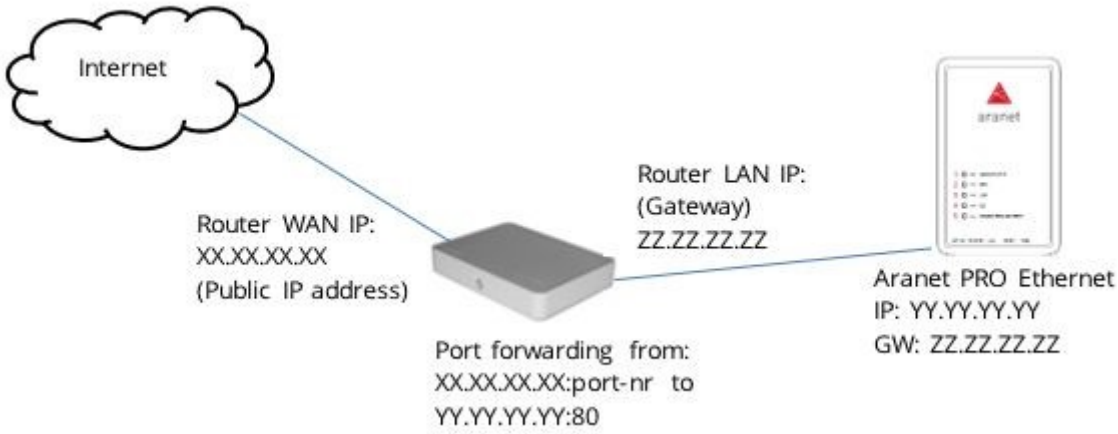
!Note! DHCP is a dynamic protocol for IP address assignment. There might be occasions when the DHCP server assigns a different IP address for Aranet PRO Ethernet port. Consult your network administrator or refer to the user manual of the external router on how to always reserve the same IP address assigned to the Aranet PRO Ethernet port (MAC address).

Accessing the Aranet PRO from Internet

For remote access to Aranet PRO from Internet, public (fixed) IP address is required. IP address is assigned to Aranet PRO Ethernet interface as a Static IP address. Refer to chapter Network and Ethernet menu section.

In case you have a router (fixed or mobile) with already available fixed IP address, you can use port forwarding feature on your router to setup an access to Aranet PRO. Port forwarding is configured on your router. Refer to the User Guide of your router on how port forwarding should be configured.

Below is example of possible configuration.



For accessing Aranet PRO, open the Internet browser and in URL bar type the IP address with port number, xx.xx.xx.xx:port-nr (for instance, 213.100.100.1:8100).

8. SPECIFICATIONS

Aranet PRO		
Maximum sensor count	100/50/12	
Alarm type	Email	
Optional alarm	SMS notification through USB modem	
Memory	10+ years with 100 sensors	
Receiver sensitivity – Europe, Russia	-127 dBm	
Receiver sensitivity – North America	-129 dBm	
Channels – Europe	Channel 1: 868.10 MHz	
	Channel 2: 868.30 MHz	
	Channel 3: 868.50 MHz	
Channels – North America	Channel 1: 917.3 MHz	
	Channel 2: 917.5 MHz	
	Channel 3: 917.7 MHz	
	Channel 4: 917.9 MHz	
	Channel 5: 922.9 MHz	
	Channel 6: 923.1 MHz	
	Channel 7: 923.3 MHz	
	Channel 8: 923.5 MHz	
Channels – Russia	Channel 1: 868.85 MHz	
	Channel 2: 869.05 MHz	
User interface	Aranet SensoHUB	
Interface accessibility	PC, tablet or smart phone connected via Ethernet cable or local WiFi connection	
Interface languages	English, German, French, Spanish, Russian, Italian, Dutch, Portuguese, Latvian	
Temperature scale	Celsius, Fahrenheit, Kelvin	
Data resolution	Temperature	0.1°
	Humidity	1%
Data protection	Password protected user accounts, encryption for data	
Communication	Ethernet cable, local WiFi (2.4 GHz)	
Power options	AC/DC power adapter	
	Optional power supply with Passive 12V PoE injector	
	Built-in battery (backup power up to 30min)	

Operating temperature	0°C to 40°C/ 32°F to 104°F
Operating humidity	0% to 100% non-condensing
Dimensions	107x170x26 mm/ 4.2×6.7×1.02 in w/o mounting bracket
Ports	12VDC power port, 1 Ethernet, 1 USB A
Weight	190g/ 6.7oz w/o mounting bracket
Construction	ABS Plastic, steel mounting bracket
Protection class	IP40
CE / FCC / IC Marking	Yes
Included	AC/DC power adapter, mounting bracket
Additional – Europe	Aranet MINI can be used as a monitor

9. TERMS OF USE

Aranet PRO base station - The Customer is obliged to guarantee the usage, maintenance and preservation of the Equipment at their own expense in a way that excludes the Equipment's theft, loss, destruction, harming and/or damaging (including as a result of mechanical damages, moisture, liquid related damages, lightning and/or other similar events). Base station may only be used indoors, it needs to be protected from environmental impact (snow, rain, direct sunlight).

!NOTE! For the full Terms and Conditions, please visit: https://aranet.com/terms-and-conditions/

10. WARRANTY

ARANET WARRANTY

SAF, which includes SAF Tehnika and SAF North America, LLC, has built a reputation on providing high- quality products to its customers and it stands behind each product it manufactures, including Aranet. Accordingly, SAF warrants the products it manufactures will be free from defects in material or workmanship and will function in accordance with their official written specifications for a minimum of two years as long as they are used and stored in accordance with industry standards and any unique handling instructions provided by SAF. While SAF warrants all of its products will function in accordance with their official written specifications, SAF does not warrant all products will function uninterrupted or error free. Further, verbal or informal specifications will not be covered by the Warranty. To be enforceable, a product specification must be stated in SAF official literature. No product shall be considered defective or otherwise in breach of the Warranty simply because it needs to be adapted to or otherwise does not comply with the laws and regulations (including frequency range) of the customer's home country or jurisdiction.

WARRANTY TERM

The Warranty shall apply to Aranet 24 months after it is shipped to the customer. An invoice itemizing a product's warranty period shall be included with the product when it is delivered to the customer. No verbal extensions or modifications of the Warranty shall be enforceable.

WARRANTY LIMITATIONS

The Warranty shall be voidable at SAF's discretion in any circumstance where a SAF manufactured product has been damaged by a customer's conduct or an act of God including, but not limited to: a.) damage caused by the customer's improper use of the product; b.) mechanical damage caused by a physical impact; c.) the accumulation of moisture or water in a product's housing; d.) damage caused by wind, hail, rain, animal, insect or other environmental events; and e.) electromagnetic damage caused by a power surge, overvoltage, or a strike of lighting. Finally, for the Warranty to be effective, all repairs and modifications to a product, including its software, must be performed by SAF and the Warranty shall be voidable at SAF's discretion in any circumstance where a customer or its agent opens a product's housing or otherwise attempts to modify or repair a product, including its software, without SAF's permission. There are currently no third-parties authorized to repair SAF's products.

PRODUCT REPAIRS & LIABILITY LIMITATIONS

In the event a SAF manufactured product does not conform with the Warranty, SAF will fix or replace the non-functioning product in accordance with the return and repair policy below. These options shall be a customer's sole remedy.

IN NO EVENT SHALL SAF BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR RELATING TO THE SALE OR USE OF ITS PRODUCTS, WHETHER OR NOT SAF HAS ADVANCE NOTICE OF THE POSSIBILITY OF SUCH DAMAGES. SAF'S SOLE AND EXCLUSIVE MAXIMUM LIABILITY FOR ANY LEGAL CLAIM ASSOCIATED WITH A SALE COMPLETED PURSUANT TO THESE TERMS OR THE WARRANTY, REGARDLESS OF WHETHER SUCH CLAIM SOUNDS IN CONTRACT OR TORT, LAW OR EQUITY, SHALL NOT EXCEED THE PRICE OF THE PRODUCT(S) SOLD TO A GIVEN CUSTOMER. BY SUBMITTING THEIR PURCHASE ORDER, EACH CUSTOMER KNOWINGLY WAIVES ANY AND ALL CLAIMS AND DAMAGES PRECLUDED BY THE FOREGOING LIMITATIONS INCLUDING, BUT NOT LIMITED TO, ALL CLAIMS ASSOCIATED WITH PERSONAL INJURIES (INCLUDING ANY CLAIMS BASED IN PRODUCT OR STRICT LIABILITY), LOST REVENUE AND PROFITS, LOSS OF TECHNOLOGY, LOSS OF RIGHTS OF SERVICES, UNFAIR COMPETITION AND COMMERCIAL LOSSES OF ANY KIND.

ACCEPTANCE, RETURNS & REPAIRS

If Customer has not received the goods he can contact SAF to help solving the problem. The claim of non- received goods should be raised within 60 days from the date of payment. No assistance will be available after the term of 60 days has passed. Prior to raise a claim to SAF, Customer should ascertain that a parcel is not received by any other person in Customer's premises. Also, Customer is asked to ascertain that a parcel is not left at any of the neighbors, etc.

SAF keeps the right to perform an investigation for a period of 20 days. In the case SAF has made a decision to compensate Customer for the losses, either a new product may be sent to customer or the price for the ordered product may be returned to Customer.

If Customer is not satisfied with a received product, he can proceed as described further. Restocking and Refund is not applicable for legal entity.

Physical person which is a resident of US and Canada may require Restocking and Refund within 60 days from the date of payment. No Restocking and Refund will be available after the term of 60 days has passed.

If the Restocking is accepted by SAF, the product(s) must be returned – unused, condition as brand new, without any defects, without dirt and scratches, containing all original labels, full completion as received, in original package as received. The shipment back to SAF is on Customer's account. If Customer has failed to meet all of the Restocking rules mentioned above, SAF keeps the right to refuse the Refund, or reduce the amount of money returned.

If Customer has not requested a Restocking, Refund or raised a claim within 60 days from the date of Invoice, the product (set) is considered to be accepted by Customer.

Shipping to SAF

If the failure is discovered to a SAF manufactured product, it will be given a Return Materials Authorization ("RMA") number and should be returned to SAF by completing the RMA form at https://aranet.com/rma/ and then shipping the non-functioning product in its original packaging (or packaging providing a similar level of protection) to one of the facilities below.

Standard shipping address is:

SAF Tehnika RMA Dep.

24a Ganibu dambis Riga LV-1005 LATVIA

All North American customers should ship their products to:

SAF North America, LLC

3250 Quentin Street, Unit 128

Aurora, Colorado 80011 U.S.A.

(720) 502-0728

All returns shall be sent to SAF at the customer's expense, and shall not be considered delivered until they arrive at SAF's facilities. SAF assumes no responsibility and shall not be liable for any products damaged while in transit to SAF's facilities. SAF strongly recommends the customer to purchase an appropriate amount of insurance from the carrier they use to return the product(s) to SAF.

Inspection & Repair

Non-functioning product(s) shall be evaluated and treated as follows:

DOA. Any product discovered as non-functioning within 30 days after it is shipped to the customer, for any reason other than a customer's misuse or mishandling, shall be deemed "Dead on Arrival" or "DOA" and replaced free of charge. Aranet products will be replaced no later than 20 business days after SAF verifies its non-functioning status.

Warranty Repair. All products subject to the Warranty shall, depending on the circumstances, will be repaired or replaced free of charge within 20 business days of their arrival at SAF's facilities. Non-warranty Repairs. SAF will repair a product for a period of 5 years after it is delivered to the customer. All products repaired outside of the Warranty shall be repaired at the customer's sole expense. A quote for repair shall be provided to the customer via e-mail prior to the product being received by SAF or within a reasonable time after the product arrives at SAF's facilities. All repair and shipping costs must be paid by the customer in advance. SAF shall repair and ship the non-functioning product within 20 business days of receiving full payment for the repairs.

Post-repair Warranty

All repaired products shall be subject to the Warranty for a period of six months after they are repaired.

The additional warranty described herein may extend but shall in no way reduce any pre-existing warranty periods already applicable to the product.

Return Costs

If a given product is covered by the Warranty, SAF will pay the shipping costs associated with returning it to the customer. If a product is outside of the Warranty, the customer shall pay all costs associated with transmitting it to and from SAF. An estimated cost of return will be included in any repair invoice sent to the customer, and must be paid before SAF will return a repaired product.

Shipping & Abandonment

Any non-functioning product remaining in SAF's possession for three months after a customer receives an invoice for repairs because the customer has failed to pay the invoice in question, shall be considered abandoned. A customer's rights in all abandoned products shall be considered forfeit and SAF shall have the right to reprocess such products in any manner it sees fit.

Sole Warranty

UNLESS SAF AGREES TO ADDITIONAL OR ALTERNATE TERMS IN WRITING, THE WARRANTY DESCRIBED HEREIN IS THE SOLE AND EXCLUSIVE WARRANTY OFFERED TO SAF'S CUSTOMERS, AND

NO ADDITIONAL WARRANTIES ARE GIVEN OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, TITLE OR FITNESS FOR A PARTICULAR PURPOSE.

CHANGES TO THESE TERMS & CONDITIONS

We reserve the right to update or change our Terms and Conditions at any time and you should check these Terms and Conditions periodically. Your continued use of the Service after we post any modifications to the Terms and Conditions on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Terms and Conditions.

11.RMA (RETURN MERCHANDISE AUTHORIZATION) FORM

To file an RMA case, please fill out the form here: https://aranet.com/rma/

12.INTELLECTUAL PROPERTY RIGHTS

All intellectual property rights in or related to the Products including, but not limited to, patents, trade secrets, know-how, copyright, trademarks, service marks, and mask rights, registered or unregistered, owned or otherwise used by SAF, as well as all goodwill related thereto are and shall remain at all times the exclusive property of SAF. None of the foregoing property rights may be exploited by SAF's customers except as provided in these Terms nor shall such rights be transferred to SAF's customers except as expressly provided in these Terms. Each customer shall take reasonable measures to protect SAF's intellectual property rights.

SAF's and Aranet name and logo are proprietary trademarks and shall not be used without SAF's explicit permission. The customer shall further not alter or remove any proprietary marks, logos, or labels on SAF's Products.

!NOTE Read carefully

It is responsibility of the user to enforce the country regulation and the specific environment regulation. Do not use this device if using the device is prohibited. Do not use the device if doing so causes danger or interference with other electronic devices.

Keep away from children, do not allow children or pets to bite or suck the device or accessories. Doing so may result in damage or explosion. Observe local laws and regulations and respect the privacy and legal rights of others.

Do not disassemble the product; any mark of tampering will compromise the warranty validity. We recommend following the instructions of this user guide for correct setup and use of the product.

13.DATA SECURITY

Aranet systems use encryption when the data is transmitted from the sensors to the base station. A unique encryption key is provided for each base station. The transmission protocol has built in safeguards against malicious operations (for example replay attacks).

Aranet sensors are protected from unauthorized data collection, therefore even if sensors are accessed the software used and the configuration parameters cannot be compromised.

To connect new sensors the user needs to be in proximity to the base station, therefore it is not possible to connect new sensors without authorization in order to compromise Aranet system by obtaining the encryption key.

14.CLEANING AND MAINTENANCE

Keep the device and accessories dry. Do not attempt to dry it with an external heat source, such as microwave oven or hair dryer.

Do not expose your device and accessories to extreme cold or heat. These environments may interfere with proper function and may lead to fire or explosion.

Avoid collision, which may lead to device malfunctions, overheating, fire, or explosion.

Please handle the product with care, avoiding any dropping and contact with the internal circuit board as electrostatic discharges may damage the product itself.

CAUTION: ARANET PRO BASE STATION CONTAIN AN ENCLOSED BATTERY. RISK OF DAMAGE IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

The user is responsible for disposal of the batteries according to the WEEE Directive Recast (Directive 2012/19/EU) and Battery Directive (Directive 2006/66/EC). Batteries should not be disposed of as household garbage. These items should not be disposed as of unsorted municipal waste and should be taken to a certified collection point for recycling or proper disposal.

15. ACCESSORIES

Use only power supplies which are provided by manufacturer and in the original packaging of this product.

Using unapproved or incompatible power adapter, charger or battery may cause fire, explosion or other hazards.

Choose only accessories approved for use with this model by the device manufacturer. The use of any other types of accessories may void the warranty, may violate local regulations and laws and may be dangerous. Please contact your retailer for information about the availability of approved accessories in your area.

16.DISCLAIMER

All contents of this manual are provided “as is”. Except as required by applicable laws, no warranties of any kind, either express or implied, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are made in relation to the accuracy, reliability or contents of this manual.

To the maximum extent permitted by applicable law, in no event shall SAF Tehnika JSC be liable for any special, incidental, indirect, or consequential damages, or loss of profits, business, revenue, data, goodwill savings or anticipated savings regardless of whether such losses are foreseeable or not.

17.ADDITIONAL INFORMATION

For additional information, please contact support@aranet.com

SAF Tehnika JSC
24a, Ganibu Dambis Riga,
LV-1005, Latvia